

# 2021 INTERNATIONAL OBSERVATORY ON PARTICIPATORY DEMOCRACY



## 15<sup>th</sup> AWARD BEST PRACTICE IN CITIZEN PARTICIPATION

ÁGUEDA · AHUNTSIC-CARTIERVILLE, MONTREAL · ANKARA · ÅRE · BAGCILAR, ISTANBUL · BIGNONA · BRUSSELS · BUENOS AIRES · CALDES DE MONTBUI · CAMPANIA · CATALONIA · CHÍA · CIUDAD DE MÉXICO · CORDOBA · ESTRELA, LISBOA · FATIH, ISTANBUL · GOTHENBURG · GUADALAJARA · ISTANBUL · IZTAPALAPA · JALISCO · KAZAN · LAGOA · LIMA · LISBOA · LOURINHÃ · MANIZALES · MARRUPA · MASSAMÁ E MONTE ABRAÃO · MILANO · MONTRÉAL · NILÜFER · NUEVO LEÓN · QUERÉTARO · RIO DE JANEIRO · ROSARIO · SAKARYA · SAN BORJA, LIMA · SANTA COLOMA DE GRAMENET · SANTA FÉ · SANTA MARIA DA FEIRA · TORRES VEDRAS · TROGIR · VALONGO · VARAŽDIN · VELIKA GORICA

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[www.oipd.net](http://www.oipd.net)

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United Cities  
and Local Governments  
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## PREFACE

The International Observatory on Participatory Democracy once again delivers its “Best Practice in Citizen Participation” Award to recognise innovative and effective local and regional government initiatives in the field of participatory democracy.

We firmly believe that the local level of government is the best place to promote initiatives that encourage dialogue, citizen participation and community action. In a context of growing inequalities, climate emergency and increasing urbanisation of the population, when the risk of polarisation and political violence is also increasing, we need more and better democracy. And what better way to strengthen democracy, that is by promoting processes of deliberation, co-creation and citizen co-management of public services.

In this fifteenth edition, in which more than 50 experiences have been presented, I would like to thank all these governments for sharing their practices. I would also like to acknowledge all the people who participated in the open evaluation phase of the Award and the members of the Jury for their work. This Distinction has the aim to inspire many other municipalities to promote and develop democratic innovations in their cities, such as participatory budgets, deliberative assemblies, open governments, or mechanisms to incorporate diversity in participatory processes.

Special congratulations to the Metropolitan Municipality of Lima for its youth participation policy “Lima Joven Acciona”, winner of this award, and special greetings to the cities of Ankara, Mexico, Gothenburg, Milan and Rio de Janeiro for the special mentions to their practices.



**Marc Serra Solé**  
IOPD Secretary General  
Barcelona City Councillor for Citizen Rights and Participation



## INTRODUCTION

In the 15th edition of the “Best Practice in Citizen Participation” Award, **51 proposals have been submitted** from the following countries:

Argentina, Belgium, Brazil, Canada, Colombia, Croatia, Italy, Mexico, Mozambique, Peru, Portugal, Russia, Senegal, Spain, Sweden and Turkey.

The applications were evaluated by a jury of experts after having passed a first stage of open evaluation through the [PARTICIPATE ODP platform](#). The aim of this initial phase is to give visibility to all the proposals, as well as to gather the opinions of the members on all the practices submitted.

After an intense evaluation of the cases, including a virtual meeting, the jury decided to award the candidacy submitted by the **Metropolitan Municipality of Lima** with its “**Lima Joven Acciona**” experience.

A special mention was also given to five other experiences that were highly valued by the jury:

- **Milan** (Italy): Participatory process of the Air and Climate Plan
- **Ankara** (Turkey): Citizens of Ankara Re-assemble!
- **Mexico City** (Mexico): Social Canteen Programme - Community Canteen Modality
- **Göteborg** (Sweden): Your idea! Citizens’ budget in collaboration
- **Rio de Janeiro** (Brazil): Social participation for the elaboration of the Sustainable Development and Climate Action Plan of the city of Rio de Janeiro

This recognition does not imply a reconsideration of the other nominations, some of which have also been highly valued by the jury. We are pleased to invite you to read this document, in which you will find very interesting practices in citizen participation.

The material that we are presenting in this publication is a summary of each of the different entries submitted. The complete files of all nominations are going to be published on the [IOPD’s website experiences section](#).

The IOPD Technical Secretariat wants to thank all the local and regional governments that took the time and made the effort to present a nomination, along with all the institutions and partners that have helped us to share this initiative and the network’s collaborating members who, as the Jury, took part in the evaluation of all of the different experiences presented.

### THE JURY

The jury of the 15<sup>th</sup> IOPD Award was made up by:



#### Emiliano Arena

Coordinator of Monitoring and Evaluation, Centro de Implementación de Políticas Públicas para la Equidad y el Crecimiento - CIPPEC



#### Cristina Bloj

Social anthropology expert; Professor and Researcher, Universidad Nacional del Rosario; Consultant at Economic Commission for Latin America and Caribbean (ECLAC / United Nations)



#### Yves Cabannes

Emeritus professor, The Bartlett Development Planning Unit - University College London



#### Jorge Carbajal Hernández

Specialist in participatory processes and democratic Governance; Coordinator of alliances of the Justice Programme, México Evalúa, Centre for Public Policy Analysis



#### Amanda Fléty

Coordinator, UCLG Committee on Social Inclusion, Participatory Democracy and Human Rights



#### Sarah Grau

Co-Director, Décider ensemble



#### Jaideep Gupte

Fellow of The Institute of Development Studies, University of Sussex; Challenge Leader, Global Challenges Research Fund



#### Lassaad Jebali

Assistant professor, University of Tunis



#### Agar Moreno Secaduras

Coordinator of the Open Government Area, Ayuntamiento de Rafelbunyol




#### Elena Tarsi

Researcher at Centro de Estudos Sociais, University of Coimbra

## MENU

Vale Domingos, Magnolia Capital of the World  
Águeda, Portugal

Participatory budget of Ahuntsic-Cartierville, first edition  
Ahuntsic-Cartierville, Montreal, Quebec, Canada

 Citizens of Ankara: Re-Assemble!  
Ankara, Turkey

Co-creative citizen dialogue in Mörsil  
Åre municipality, Region of Jämtland, Sweden

Bagcilar Citizen Governance Council Project  
Bagcilar District, Istanbul, Turkey

COVID 19: Community involvement in the fight during the 1st wave  
Bignona, region of Ziguinchor, Senegal

Deliberative Commissions  
Brussels, Belgium

Co-creation of BA Climate Change platform  
Buenos Aires, Argentina

Participatory process: "Back to Classrooms 2021".  
Buenos Aires, Argentina


Automatic registration of migrants  
Buenos Aires, Argentina

Young Housing  
Caldes Montbui, Catalonia, Spain

Local socio-economic Partnership  
Region of Campania, Italy

Civil Society engagement in the fight's strategy against corruption in  
Catalonia / Government of Catalonia, Spain


Virtual initiatives to guarantee citizen participation in the context of the  
pandemic generated by COVID 19 / Chia, Cundinamarca, Colombia

 Social Canteen Program : Community Kitchens Modality  
Mexico City

Program for the Integral Modernization of Neighborhood Centers in  
the City of Cordoba / Cordoba, Argentina

GeoSenior  
Estrela, Lisboa, Portugal

Social, Economic and Physical Structure Analysis, Identification and Pri-  
orization of Spatial Projects in Fatih District / Fatih, Istanbul, Turkey

 Your Idea! Citizens' budget in collaboration  
Gothenburg, Sweden

Better Community: rebuilding the social fabric  
Guadalajara, Mexico

Notifying citizens about the latest zoning plan and plan changes via SMS  
Istanbul, Turkey

Planning and Transforming Iztapalapa  
Iztapalapa, Mexico City, Mexico

IEPC Repository  
Estado de Jalisco, Mexico

Cultural Environment  
Kazan, Russia

Youth Participatory Budgeting  
Lagoa, Portugal

Guardians of the Villa Swamps  
Lima, Peru

Young Lima Acciona  
Lima, Peru



Systematization of the participatory budgeting process  
Lima, Peru

Participatory Process of Praça do Martim Moniz  
Lisboa, Portugal

Moledo ConVida  
Lourinhã, Portugal

Youth + Big: psychosocial risk management and community-based  
rehabilitation for citizen safety / Manizales, Caldas, Colombia

Fighting soil erosion  
Marrupa, Mozambique

Youth Participatory Budget  
Massamá e Monte Abraão, Portugal

Participatory process of the Air and Climate Plan  
Milan, Lombardia, Italy



Adaptation of public consultation mechanisms to COVID-19 conditions  
Montreal, Quebec, Canada

My City, My Future  
Nilüfer, Turkey

Online public consultation for the revision of the Strategic Plan for the  
State of Nuevo León / Nuevo León, Mexico

Citizen Security Observatory  
Querétaro, Mexico

Citizen Health Observatory  
Querétaro, Mexico

Social participation for the construction of the Sustainable Development and  
Climate Action Plan of the City of Rio de Janeiro / Rio de Janeiro, Brazil



Virtual Neighborhood Councils  
Rosario, Argentina

Declaration of Urban Ethics of the Sakarya  
Sakarya, Turkey

Promoting citizenship before and during the pandemic Covid19  
San Borja, Lima, Peru

Co-creation and citizen participation space "Pompeu Lab".  
Santa Coloma de Gramenet, Catalonia, Spain

ATR Participatory Projects  
Sant Fe, Argentina

Young Mayor  
Santa Maria da Feira, Portugal

Outside the box  
Torres Vedras, Portugal

Your voice matters too! Participatory budgeting program  
Trogir, Croatia

Youth participatory budget  
Valongo, Portugal

Participatory Planning for revitalization of the Varaždin School of  
Music - "3 days for a 100 years of future" / Varaždin, Croatia

Implementation of webGIS system for citizens  
Velika Gorica, Croatia

## VALE DOMINGOS, MAGNOLIA CAPITAL OF THE WORLD

### Águeda / Portugal

#### PROMOTING ENTITY

Câmara Municipal de Águeda (Portugal)

#### PERIOD

2015 / 2021

#### TYPE OF EXPERIENCE

Participatory budgeting / Community engagement

#### THEMATIC AREA

Governance / Education / Environment and urban agriculture / New social movements and associationism / Culture / Local development / Training and learning / Social inclusion

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://www.valedomingos.pt/>

#### ABSTRACT

The Águeda's botanical park, Vale Domingos, with an area of approximately 1.1 hectares, became the focus of an entire intervention project. The aim was to build a thematic centre for environmental interpretation, including education, training and communication facilities. This project aimed to involve the whole population and partners in an intensive magnolia plantation, transforming Vale Domingos into a tourist village as the Magnolia Capital of the World. The population was mobilised to present different projects to the participatory budgets, as key actors of change in the community.

These proposals won the first places in the Portuguese National Participatory Budget in 2017 (year of its creation) and 2018. The first place represents €250,000, which are being used to organise the Lambarices Fair for three days. In this Fair there are ovos-moles from Aveiro and Pastel de Águeda, as well as other national confectioneries. The objective is to turn Vale Domingos into the capital of magnolias and sweets, a tourist village, with local accommodation in the social houses of the Amizade district.

Today, the Vale Domingos Botanical Park is gaining in coherence. It has 136 varieties of magnolias, making it the largest in the Iberian Peninsula, and a collection of 76 different acres, including the Acer palmatum, one of the most popular bonsai species. In addition, there are 50 other exotic trees - because in a way the village considers itself "exotic" - imported from Italy, Spain and England. The money was also used to build roads, buy benches and tables, and to light the area.

Vale Domingos Botanical Park is eight years old. It was born out of the desire to unite the population around a collective project and to transform the purpose of the place. The park is an environmental project with social objectives, which can unite, improve and affirm the community of Vale Domingos.



## VALE DOMINGOS, MAGNOLIA CAPITAL OF THE WORLD Águeda / Portugal





## VALE DOMINGOS, MAGNOLIA CAPITAL OF THE WORLD Águeda / Portugal



### JURY COMMENTS

"It is clear that it is a participatory project with a tangible impact on the community. It has several strengths such as inclusiveness, coordination and co-responsibility. However, unlike other experiences that manage to cover diverse territories and public issues, this experience is limited to a specific territory and a specific issue, and there is no direct connection from the perspective of the municipal government with other issues that are the responsibility of the municipality, such as public safety and social development of vulnerable groups."

"It would have been important to mention the positive, leading and unique role of the Roma community [called Cigana] in winning the National Participatory Budget project - twice."

## PARTICIPATORY BUDGET OF AHUNTSIC-CARTIERVILLE, 1<sup>st</sup> EDITION

### Ahuntsic-Cartierville, Montréal, QC, Canada

#### PROMOTING ENTITY

Arrondissement Ahuntsic-Cartierville

#### PERIOD

February 2019 / January 2020

#### TYPE OF EXPERIENCE

Participatory budgeting

#### THEMATIC AREA

All

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://www.realisonsmtl.ca/budgetparticipatifac>

#### ABSTRACT

In 2019, the borough of Ahuntsic-Cartierville in Montreal launched its very first participatory budget. The goal of this process was to go beyond traditional consultations and allow residents to imagine, develop and choose for themselves the projects they considered most important to improve their living environment.

Residents were able to decide on the allocation of a portion of the borough's budget, namely \$250,000. This amount came from the operating budget surplus, giving participants a great deal of latitude in the type of project that could be proposed (not limited strictly to development projects, unlike a participatory budget using money from the capital budget). In order to offer a process adapted to the reality of the borough, a steering committee composed of elected officials, local organizations, the two neighbourhood tables and borough staff was set up to formulate the principles that guided the entire process (transparency, accessibility and inclusion, development of the community and collective capacities, participatory democracy and power to act, and sustainable development), as well as the rules governing the exercise (the participatory budget charter).

The population was first invited to propose ideas for projects aimed at improving their living environment, during ideation workshops and at a large outdoor public event, in the form of a participatory kiosk. Then, with the support of borough staff, the participants discussed and prioritized the project ideas during a large forum. Just over 250 people contributed to these first stages of the participatory budget.

After a feasibility study (technical, financial and legal) carried out by the borough's services, the projects were submitted to a vote open to all residents of the borough aged 12 and over. In one month, more than 1,000 people took part in the vote online (on the [RealisonsMtl platform](#)) or in person (in the borough's libraries or community centres, at borough offices, or during mobile voting sessions in schools, sports centres or seniors' residences). Three projects were selected by the population. They are currently being carried out, are in progress or will be shortly:

- a winter outdoor initiation project;
- a [glass recycling project](#);
- a small electric pleasure boat project on the Rivière des Prairies.



## PARTICIPATORY BUDGET OF AHUNTSIC-CARTIERVILLE, 1<sup>st</sup> EDITION

### Ahuntsic-Cartierville, Montréal, QC, Canada

This project was the first in a recurring cycle of participatory budgets. Based on the lessons learned from this first edition, the borough of Ahuntsic-Cartierville has implemented a second edition.



*Atelier d'idéation, 30 mai 2019, Centre Henri-Julien*



*Forum de développement des projets, Maison de la culture d'Ahuntsic-Cartierville, 21 septembre 2019*

### JURY COMMENTS

"Although it should be pointed out that the participatory budgeting is not innovative in the strict sense of the word, as it is an experience that dates back several decades, it is innovative in the proposed district, and it should be noted that the differential quality of local implementation is that the participants have had a great deal of room for manoeuvre with regard to the type of project - not limited to investment projects. There is a lack of more precise mechanisms for evaluating the experience."

"As strengths we can point out the good methodology implemented, voting from the age of 12, the effort to achieve the participation of excluded groups and the clarity of the project.

As limitations we can point out the low budget of 250,000 \$, that is 1.5 \$ / inhabitant, and three projects, and the difficulty to analyse the impacts as it is a recent project."

## CITIZENS OF ANKARA: RE-ASSEMBLE!

### Ankara, Turkey



SPECIAL MENTION

#### PROMOTING ENTITY

The Citizens' Assembly of Ankara

#### PERIOD

Since June 2019 / ongoing

#### TYPE OF EXPERIENCE

Citizens' Assembly / Participatory budgeting / Urban planning / Councils / Workshop, meeting for diagnosis, monitoring / Audience and forums / Citizen initiative

#### THEMATIC AREA

Governance / Culture / Decentralization / Local Development / Social inclusion / Urban management

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://hyd.org.tr/en>

#### ABSTRACT

The Citizens' Assembly of Ankara is an autonomous participatory organization established to consolidate community participation efforts and citizen initiatives at the street, neighborhood, district, and metropolitan levels to define substantial urban policies and raise community awareness related to sustainable development, liveability, and good governance. Formerly, the scale and the historical experience of the city of Ankara, the capital city of Turkey, made it extremely difficult to establish a Citizens' Assembly since nearly six million inhabitants live in a vast metropolitan region with thousands of institutionalized stakeholders. The population was highly polarized in political terms because of the twenty-five-year mandate of the previous mayor. At the beginning of 2019, a new mayor was elected, and establishing a Citizens' Assembly was chosen as the fundamental means of increasing citizen participation. For this purpose, a project was launched under the name Citizens of Ankara: Re-assemble!

There were three objectives: (1) Persuade and gain the trust of a significant sample of stakeholders in Ankara to become a member of the Assembly to re-establish the Citizens' Assembly of Ankara. (2) Define local policies and strategies for structural problems of Ankara Region with these newly recruited members and pursue enactment of these proposals in the Council. (3) Strengthen community awareness and create concrete solidarity examples among citizens, especially in emergencies. The general approach was to devise an innovative facilitation methodology throughout all phases of establishing the Citizens' Assembly.

The Project reached its objectives in a year:

- Over 600 stakeholder public, private, and civil society institutions involving universities, associations, foundations, chambers, unions, neighborhood administrations, public agencies, and municipalities became members of this participatory organization together with over 2000 individual volunteering experts and citizens making The Citizens' Assembly of Ankara largest participatory network in Turkey and possibly in Europe.
- The members of the Citizens' Assembly were organized into 35 working groups prepared policy recommendations about sustainability issues related to a bicycle master plan, a climate action plan, increasing



## CITIZENS OF ANKARA: RE-ASSEMBLE!

### Ankara, Turkey



SPECIAL MENTION

urban parks, an education program for people with disabilities, and celebration of important historical days, all of which were enacted by a unanimous vote in the metropolitan Municipal Council.

- A solidarity initiative emerged from the working groups and volunteers in the Citizens' Assembly of Ankara to raise community awareness in different areas. This initiative became the largest supporting network to the Municipality during Covid-19 Pandemic by supporting mutual aid for the impoverished and fostering neighborhood-level solidarity campaigns. There was a dramatic increase in community awareness.

Today, the Ankara Citizens' Assembly is seen as one of Turkey's most promising participatory mechanisms by experts and government officials. This success was awarded by IAF (International Association of Facilitators) with a "facilitation impact gold award" for effectively using facilitation techniques in citizen participation.



### JURY COMMENTS

"This Citizen's assembly is quite bold and innovative after 25 years of an "autocratic, nepotist, corrupt" government. This is a major democratic hope for Turkey, as we are dealing here with the capital, and it's obvious demonstrative impact, for other municipalities, and not only those from the same party as Ankara."

"The experience has some limits, like the monitoring of the actual changes and impact that will take place on the ground, as well as their wide dissemination, locally, nationally, internationally. But on the other side, the experience is impressive for the scale, for the clarity of the objectives such as gaining trust, the definition of local policies and strategies; community awareness and concrete solidarity and the methodology approach."

## CO-CREATIVE CITIZEN DIALOGUE IN MÖRSIL

### Mörsil, Åre municipality, Sweden

#### PROMOTING ENTITY

Åre Kommun

#### PERIOD

Since December 2019 / ongoing

#### TYPE OF EXPERIENCE

Council / Workshop/meeting for diagnosis, monitoring, etc.

#### THEMATIC AREA

Local Development / Social inclusion

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://are.se/kommunpolitik/engagera-dig-och-paverka/medborgardialog>

#### ABSTRACT

Åre municipality has actively worked to receive new arrivals to Sweden to the municipality. Mörsil is one of the areas in the municipality where many new arrivals live. In recent years, we have heard and seen, especially on social media, negative comments and opinions about newcomers in Mörsil. Tensions have emerged linked to disturbances at schools, housing segregation, and tensions within and between ethnic groups.

Åre municipality saw the situation as serious and realized that it was a complex and tense situation with several different layers and numerous actors involved. We realized that we could not solve this in a simple way, or on our own. Instead, we set the goal of being the unifying force that brought together the different perspectives that exist in Mörsil and took the initiative for the conversations that were needed.

Åre is a member of a Swedish network about citizen dialogues in complex issues organized by the Swedish Association of Local Government and Regions. This network gave us access to a model for citizen dialogues in complex issues which we built on and developed.

Through the citizen dialogue in Mörsil, we wanted to:

- Increase participation in the local community and in local democracy for both new arrivals and those who had lived in Mörsil a long time
- Increase the contact and interaction between new arrivals and domestic-born residents in Mörsil
- Improve contact and trust between citizens in Mörsil on one hand and Åre municipality on the other
- Build on the collective capacity in Mörsil and contribute to a more united Mörsil
- Work to increase connections between different groups of Mörsil residents.

In our co-creative citizen dialogue we placed the principle that those affected are actively involved in defining the problems, making proposals for activities and then jointly taking responsibility for the implementation and results of the proposals as the core of the work.

The first step was to interview about 70 people – made up of residents in Mörsil (of different ages, genders, backgrounds and perspectives. on the issues facing the area), elected representatives and officials at Åre municipality.

## CO-CREATIVE CITIZEN DIALOGUE IN MÖRSIL

### Mörsil, Åre municipality, Sweden

The interviews focused on the question 'How do we want to live together in Mörsil?'. This allowed the interviewees to define the challenges facing themselves and Mörsil in a broad sense. Following the interviews a working group was formed consisting of politicians and officials at Åre municipality and residents in Mörsil (also here with different ages, genders, backgrounds and views on the problems).

Jointly, the working group developed proposals for measures that they saw as meaningful, urgent and feasible - measures that would make a real difference to the issues facing Mörsil. Continued joint work is now underway with joint planning and responsibility for the implementation of the measures and their results between citizens and the municipality.

The citizen dialogue process has also been a testbed to build internal competence and capacity in the municipality to develop citizens' participation in a systematic and continuous manner.



### JURY COMMENTS

"It's interesting the focus on activities that were urgent, meaningful and feasible to the community. However, I felt the overall approach was not super innovative compared with other cities. The role of local businesses may have been strengthened"

"The experience emphasises the analysis of the public problem with appropriate techniques to incorporate the different perspectives around it. Co-responsibility is not significant as the design and management of the process rests solely with the local government. It incorporates indicators and qualitative evaluation tools. No public accountability actions are indicated. It is a transferable and feasible experience."



## BAĞCILAR CITIZEN GOVERNANCE COUNCIL PROJECT

### Bağcılar district, Istanbul city

PROMOTING ENTITY  
Bağcılar Municipality

PERIOD  
Since 1992 / ongoing

TYPE OF EXPERIENCE  
Participatory budgeting / Urban planning / Council / Workshop/meeting for diagnosis, monitoring / Citizen initiative

THEMATIC AREA  
Urban management

SUSTAINABLE DEVELOPMENT GOALS  
11 Sustainable cities and communities / 16 Peace, justice and strong institutions

+ INFO  
<http://www.bagcilar.bel.tr/en/default.aspx>

#### ABSTRACT

Bagcilar Citizen Governance Council Project is a governance model implemented by Bağcılar Municipality for the first time in Turkey. The practice is carried out in the form of meeting decision-makers and practitioners and district residents, at regular intervals in the district administration and sharing the problems experienced throughout the district with first-hand authorized or relevant decision-makers. In the sharing environment established in the public councils, the local people stand on one side, and the District Mayor, Deputy Mayors and unit directors, District Governor, District Police Director, District National Education Director and Party Representatives are on the other side.

By eliminating official procedures, petitions, applications, e-mails, messages and similar intermediary instruments, the People's Assemblies are an important opportunity for the residents of the district in order to produce solutions and especially to "make immediate decisions".

The People's Assemblies, which are literally a "governance model", have been implemented in Bağcılar District for many years as a model that demonstrates the fact that the district is managed together with the people and the decisions taken and / or the services to be provided meet in line with mutual consultation and common mind.

Municipalities are obliged to respond faster and more effectively to the problems and demands of the local people compared to the central government. However, the phenomenon of bureaucracy, which is also present in local governments, can turn into a situation that makes the solutions more difficult because of the problems that need to be solved instantaneously or the requests regarding the district that need to be realized, reaching decision makers late. Based on this, the People's Assemblies, in a sense, eliminated methods such as petitions and applications and provided decision-makers with the opportunity to directly intervene in problems.

The following order is applied as the method of implementation in the People's Assemblies.

- Decision makers greet the participants

## BAĞCILAR CITIZEN GOVERNANCE COUNCIL PROJECT

### Bağcılar district, Istanbul city

- Explaining the planned and / or ongoing services related to the place where the Assembly convenes and the main purpose of these services.
- Local people taking the floor and expressing their wishes, complaints and demands.
- Immediate response of the received requests by the relevant institution or unit representative and / or the initiation of the necessary work for a solution
- End of working with wishes.



#### JURY COMMENTS

"The experience strongly fosters the government's closeness to the citizenry. However, it is inefficient as it requires considerable time on the part of administrators to attend to each individual demand. It is important to articulate this mechanism with Municipal Planning Councils where citizen representatives participate, as well as with the participatory budget. In this way, demands are aggregated and addressed in a comprehensive manner."

"In order to achieve success in community participation, it takes a lot more than organising meetings in different parts. Not clear how citizens are engaged or invited to the meetings."

## COVID 19: COMMUNITY INVOLVEMENT IN THE FIGHT DURING THE 1ST WAVE

### Bignona, Senegal

PROMOTING ENTITY  
Commune de Bignona

PERIOD  
March / November 2020

TYPE OF EXPERIENCE  
Community engagement / Citizen participation in local development

THEMATIC AREA  
Health

SUSTAINABLE DEVELOPMENT GOALS  
3 Good health and well-being

+ INFO  
<https://en.wikipedia.org/wiki/Bignona>

#### ABSTRACT

This project is about community involvement in the fight against COVID during the 1st wave. This experiment aims to improve the effectiveness and efficiency of participatory democracy mechanisms.

Specifically, it seeks to:

- expand the circle of decision-making
- develop a form of power sharing and exercise
- strengthen citizen participation

Its objective has been achieved in its entirety, both in health and social terms, thus enabling the commune to face up to resilience. The experience of the commune of Bignona is 100% transferable, especially with regard to community integration in local public policy and citizen participation in the development effort.

When COVID 19 first appeared in Senegal, the mayor of Bignona was one of the first to declare that in addition to the efforts of health workers, the entire community must rise to the occasion. According to him, only a community-based approach could enable the pandemic to be tackled. Thus, a communal meeting was organised at the town hall bringing together municipal councillors, health staff, neighbourhood councils, grassroots community organisations, the communal youth council, women's promotion groups, local security agents, professional groups, etc. The "KATIKEN CORONA" (Fighting CORONA) committee was born and its coordination team set up.

Groups were formed to scour the city. A hand-washing system was set up at all the entrances to the town. Dynamic teams take turns between 6am and 8pm. This system ensures that masks must be worn and that all persons are checked with a thermoflash before entering the town of Bignona. The same surveillance and alert system has been put in place in markets, bus stations, motorbike taxi stops, services, public squares, places of worship, crossroads and several places in the commune. In total, one thousand hand washing points, mask control and advice on barrier measures were set up throughout the commune. At the same time, the communication group toured the town with a mobile sound system to raise awareness about the pandemic.

## COVID 19: COMMUNITY INVOLVEMENT IN THE FIGHT DURING THE 1ST WAVE Bignona, Senegal

Hundreds of people were “Volunteering Katiken Corona”. On the other hand, the development of participatory governance mechanisms and channels for citizen participation, as well as the growing demand for participatory processes, made this process almost inexcusable.

This experience took place in different phases:

- the alert, awareness and communication phase
- the response phase
- the resilience phase
- the evaluation phase

After this process, the mayor of the commune brought together all the community actors who had been involved in the process for a thank-you session. This was an opportunity to give everyone certificates of recognition for their service to the population of Bignona.



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### JURY COMMENTS

“It is an experience directly linked to the COVID 19 pandemic situation, through which the community, together, fights against the first wave (March-November 2020). It involved generating a mechanism to support the efforts of health personnel that creates a community dynamic; a process with little tradition in the local and regional space. The project is limited to the situation described and it is suggested to expand on how co-responsibility is expressed and evaluation is implemented.”

“Community organisation to act against Covid but no real evidence of shared decision making”

## DELIBERATIVE COMMISSIONS

### Brussels, Belgium

#### PROMOTING ENTITY

Parlement francophone bruxellois

#### PERIOD

Since December 2019 / ongoing

#### TYPE OF EXPERIENCE

Citizen Assembly / Digital Participation / Citizen initiatives / Deliberative Democracy

#### THEMATIC AREA

All

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://democratie.brussels/assemblies>

#### ABSTRACT

A deliberative commission is a place for debate between parliamentarians and citizens chosen by lot ( $\frac{1}{4}$  of parliamentarians,  $\frac{3}{4}$  of citizens). A deliberative commission can be convened to deal with a theme that can be proposed either by one or more political groups or by a citizen who introduces a citizen suggestion.

The selection of citizens is done by a double draw. The drawing of lots makes it possible to involve people who are far from participation and decision-making. The draw is made via the national register numbers of Brussels citizens. Residents of the Brussels-Capital Region who are 16 years of age or older are eligible for the draw. There are no exclusion criteria based on nationality or length of residence. During the first draw, 10,000 letters are sent to the Brussels men and women selected at random. The second draw is then carried out among the respondents to the first draw. This second draw selects the participants who will sit in the Parliament during the deliberative committees as well as their substitutes. It serves to compensate for inequalities in participation and takes into account the following socio-demographic criteria: gender, age, geographical distribution, language, level of education.

The deliberation process is divided into three stages: the information phase, the deliberative phase and the voting phase. These three stages are preceded by a preparatory phase.

Following the second draw, an information session on the process for participants and parliamentarians is planned. The purpose of this briefing is to explain the different stages of the process, with a particular focus on the publicity of the debates and the question of anonymity, and to examine any specific support that may be required. Particular attention is paid to four target groups that are less likely to respond: young people, people furthest from participation and decision-making, people with disabilities and people with young children. Specific information sessions and other measures are planned for these groups.

At the first meetings, experts present a fact sheet to the participants and parliamentarians. Hearings of various actors are organised to contribute to the appropriation and knowledge of the subject.

Then, the deliberation phase separates the participants into small groups to allow them to deliberate and formulate recommendations that will then be shared.



## DELIBERATIVE COMMISSIONS

### Brussels, Belgium

After several meetings of the deliberative committee, parliamentarians and citizens together propose recommendations that will be dealt with in the parliament. The recommendations may lead to legislation, questions to the government and thus guide political decisions. Within 6 months after the end of the deliberative commission, the parliamentarians who participated in the deliberative commission are obliged to follow up on the recommendations, which will be presented publicly to the citizens who participated in the deliberative commission and published on the platform [democratie.brussels](https://democratie.brussels).



## CO-CREATION OF BA CLIMATE CHANGE PLATFORM

### Buenos Aires, Argentina

#### PROMOTING ENTITY

Gobierno de la Ciudad de Buenos Aires

#### PERIOD

January / October 2020

#### TYPE OF EXPERIENCE

Digital participation

#### THEMATIC AREA

Urban management

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 13 Climate Action

#### + INFO

<https://www.buenosaires.gob.ar/cambioclimatico>

#### ABSTRACT

In the preparation and design of BA Climate Change, we tried to create a platform that would combine the opening of public environmental information, accountability of government actions and civic activation for the purpose of:

- Collaborate with the democratization of information regarding climate change and accountability of government actions to reduce carbon emissions, allowing for the strengthening of citizen monitoring.
- Through concrete actions, to involve neighbors in the process of cultural change to mitigate the risks of climate change. With their commitment to the cause, it is expected that they will manage a transformation in their individual habits and thus, be able to collaboratively build a more sustainable City of Buenos Aires from now on.

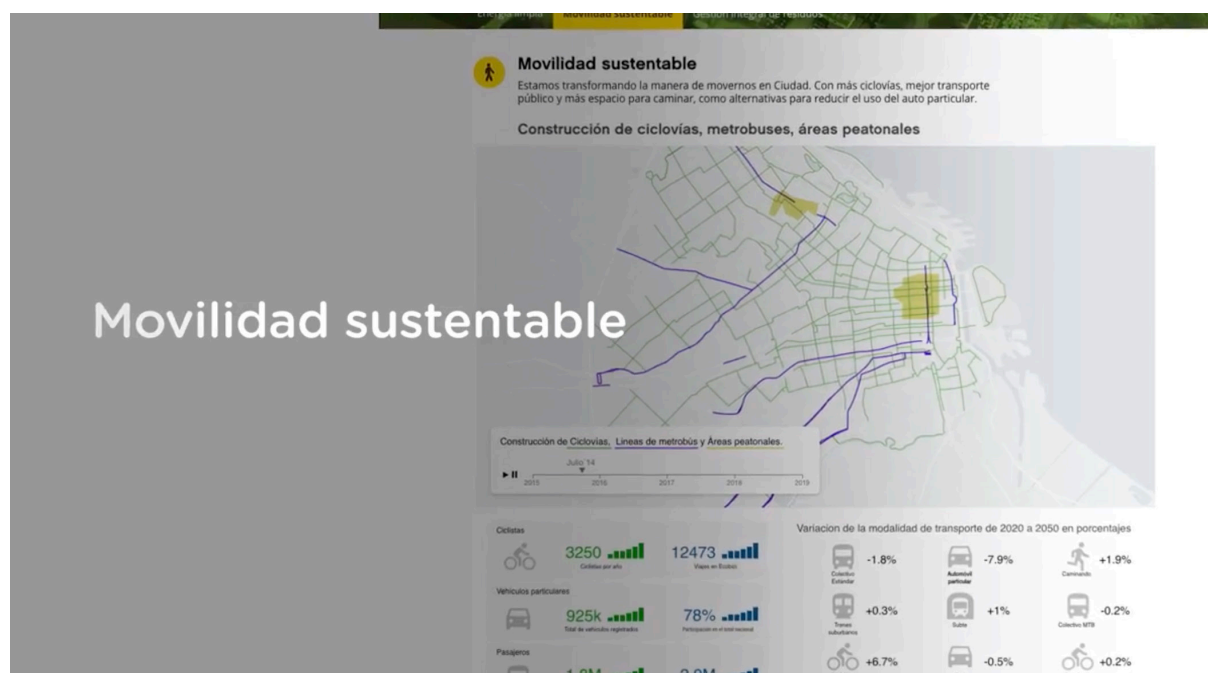
Based on this and on the participatory background in the area of climate change, it was decided to design the BA Climate Change platform through a co-creation and a consensus process with strategic actors involved or interested in the subject.

- Interviews with experts. In-depth interviews were conducted with 15 activists, government and CSO representatives, seeking to gather the diversity of voices on a homogeneous scheme of questions and answers.
- Citizen Participation and Climate Change Ideathon. The Federal Ideathon Innovative Cities in Times of COVID-19 consisted of a meeting on the Zoom platform with the participation of neighbors, specialists and CSOs.
- A four-stage co-creation workshop that involved citizens, the Environment and Sustainable Development Advisory Council and thirteen of its member CSOs. The activity was oriented to an audience specialized in the agenda and aimed to gather initiatives for adaptation and mitigation against climate change, and incentives to provide to citizens.

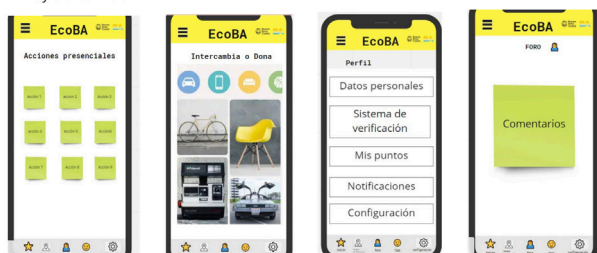
## CO-CREATION OF BA CLIMATE CHANGE PLATFORM Buenos Aires, Argentina

- Brainstorming sessions for citizen activation initiatives. Based on the workshop described in the previous section, two workshops were held with neighbors of the city to increase the co-creation process and incorporate new voices.
- Hackathon for Collective Climate Action: participation tables for co-design of digital products. After the ideation and collective intelligence tables, work tables were held to obtain digital product layouts that could be implemented in the BA Climate Change platform to enhance civic activation.
- Collaborative data collection on air quality in the city. Eight volunteers placed sensors on their bicycles to obtain relevant information during the pandemic.

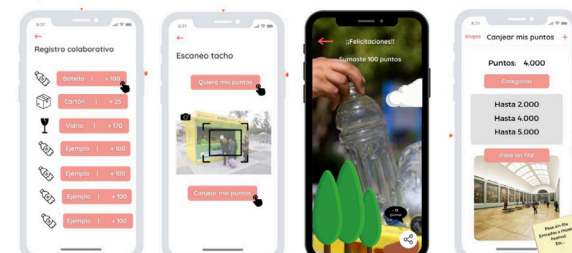
Based on all these contributions, the BA Climate Change platform was designed and developed - [www.buenosaires.gob.ar/cambioclimatico](http://www.buenosaires.gob.ar/cambioclimatico) - a platform that combines open environmental information and civic activation. In a single site, one stop shop, it provides more than 30 sets of open data that can be downloaded and reused to generate new studies and undertakings, interactive visualizations and proposals for participation, collaboration and cooperation to achieve together a resilient, carbon neutral and inclusive city.



Proyecto EcoBA



Proyecto SUMÁ VERDE



## PARTICIPATORY PROCESS: “BACK TO CLASSROOMS 2021”

### Buenos Aires, Argentina

#### PROMOTING ENTITY

Gobierno de la Ciudad de Buenos Aires

#### PERIOD

Since December 2020 / during 2021

#### TYPE OF EXPERIENCE

Digital participation / Diagnostic and Monitoring Workshop / Audience and Forum

#### THEMATIC AREA

Education / Health

#### SUSTAINABLE DEVELOPMENT GOALS

3 Good health and well-being / 4 Quality education

#### + INFO

<https://www.buenosaires.gob.ar/cambioclimatico>

#### ABSTRACT

The Dirección General Participación Ciudadana y Cercanía (Department of Citizen Participation) and the Ministry of Education of the City of Buenos Aires carried out a participatory process to involve all the actors of the educational community in the elaboration of the proposals for the return to face-to-face attendance in schools in 2021, after the initial crisis caused by the COVID-19 pandemic.

During the process, listening and brainstorming sessions were held with families with school-age children, students and teachers from state and private schools in the city in order to gather ideas, opinions and proposals from the stakeholders directly impacted by the educational measures. In addition, CSO representatives specialised in different topics related to education were invited to participate in a collaborative work meeting to exchange perspectives, alternatives and ideas for a safe return to face-to-face classes. Twelve members of 9 institutions and civil society organizations participated, among them: IIEP UNESCO, UNICEF, CIPPEC, Educar 2050, Enseñá por Argentina, Fundación Varkey, Cimientos, Voy con vos and the OEI (Organization of Ibero-American States).

UNICEF, for its part, promoted a survey aimed at young high school students through its U-Report tool, popularly known as U-Report. From January 28 to February 9, 2021, the opinion of 1,011 boys and girls between 13 and 24 years old studying in secondary schools in the Autonomous City of Buenos Aires was surveyed.

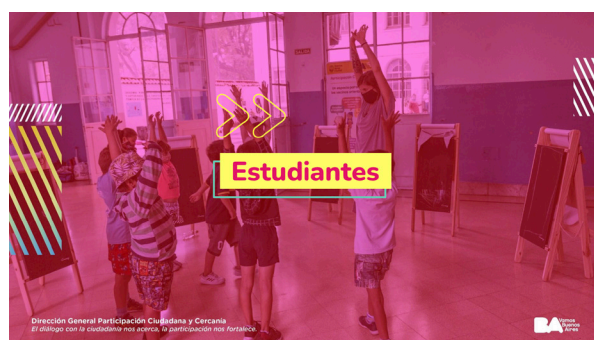
The entire process was carried out in two stages that have already been completed and in a possible third stage to be confirmed. The first stage was focused on carrying out a diagnosis with the actors involved as well as providing them with a space for them to present their considerations. In addition, a second stage of accompaniment to the families, together with the Ministry of Education and the Ministry of Health, was carried out in order to channel the concerns and feelings of uncertainty that arose from the mothers, fathers and students of the schools.

A total of 8 meetings were held with teachers and management teams from both private and state management, and at the pre-school, elementary and middle school levels, in which a total of 285 persons participated. A total of 48 people participated at the initial level, 96 people at the primary level and 141 people at the middle level.



## PARTICIPATORY PROCESS: “BACK TO CLASSROOMS 2021” Buenos Aires, Argentina

The conclusions obtained from the process revolved around the expectations of the educational community regarding the face-to-face return to classes, as well as the design of strategies to use. All of them were analyzed and subsequently reported to the Ministry of Education in order to take them into account in designing public policies for the return to school in 2021. If we continue with the last and third stage, we will be able to generate a future based on the bonds of trust present in the neighbors.



## AUTOMATIC REGISTRATION OF MIGRANTS

### Buenos Aires, Argentina

#### PROMOTING ENTITY

Legislatura de la Ciudad de Buenos Aires

#### PERIOD

2018 / 2021

#### TYPE OF EXPERIENCE

Citizen Initiative / Regulation

#### THEMATIC AREA

Citizenship / Migrants' rights

#### SUSTAINABLE DEVELOPMENT GOALS

10 Reduced inequalities / 16 Peace, justice and strong institutions

#### + INFO

<https://www.buenosaires.gob.ar/gobierno/enlaciudadvotas>

#### ABSTRACT

In 2018, a law was passed in the Legislative Assembly of the city of Buenos Aires that provided for the automatic granting of permanent residence to citizens who had lived in the city for more than two years. For the first time in 2021, in the autonomous city of Buenos Aires, all citizens with two years of permanent residence will be able to participate in local elections, regardless of whether they have completed the corresponding procedure. The evaluation mechanisms are those provided by the electoral control bodies and guaranteed by the City State.



#### JURY COMMENTS

"This is a really great initiative that is much required in present times. It cuts to the heart of the inclusion and participation agenda by transforming cities into sanctuaries for migrants. Disappointed that there is not much information provided to evaluate this in full."

"It is important to note that it was not limited to the "automatic" part, but included forums and meetings with foreign residents. It also included campaigns to explain to the inhabitants [important as a tool against xenophobia and racism, about which there is evidence and films]."

## YOUTH HOUSING

### Caldes de Montbui, Spain

#### PROMOTING ENTITY

Ajuntament de Caldes de Montbui

#### PERIOD

May 2020 / April 2021

#### TYPE OF EXPERIENCE

Urban Planning

#### THEMATIC AREA

Housing

#### SUSTAINABLE DEVELOPMENT GOALS

7 Affordable and clean energy / 11 Sustainable cities and communities

#### + INFO

<http://habitatgejovecaldes.cat/>

#### ABSTRACT

In May 2020, in the middle of the health pandemic, Caldes de Montbui City Council initiated a participatory process to collectively define a housing building for young people. The process aimed to reflect and debate with potential users on key aspects of the future building; values, interior and exterior community uses, the functionality of the spaces, future management, access requirements, etc. The main value of this process lies in the participatory design of public rental housing. A public housing building for young people in Caldes de Montbui in their first stage of emancipation.

The starting point is the debate on the various axes (project values, uses, space and management) is a preliminary project and a location that allows immediate action. It is a basic design that works on a qualitative and normative level, which is finally defined collectively through virtual and face-to-face sessions.

After various phases of information, debate and final consensus, the new building will be located on Avinguda de Josep Fontcuberta, in front of Parc Romà Martí.

The main contributions of the participation plan are these:

- Transformation of the garden into a public space.
- The roof of the building will not be walkable, reducing its height and minimising possible nuisances.
- Incorporation of balconies so that each dwelling has outdoor spaces.
- Creation of a multi-purpose common space open to the neighbourhood.
- Incorporation of solar protection systems.
- Incorporation of greenery on the outdoor walls.
- Use of mixed structures of wood and recycled maritime containers that will be partially visible in dwellings and communal areas.
- Design of a building with a tendency towards minimum/zero energy consumption nZEB.

The final result consists of eight dwellings built with a structure of lightweight prefabricated modules that will make the work faster and more sustainable than conventional concrete systems. It is a combination of reused shipping containers joined by plywood floor slabs.



## YOUTH HOUSING

### Caldes de Montbui, Spain

The design of the building, in terms of energy efficiency, has been carried out with the aim of achieving a building with practically zero energy consumption, thanks to the size of the windows, the insulating materials and the ventilation and air conditioning system.

The container structure is complemented by a façade made of ecological wood treated without chemical products. The final budget for this initiative will be 745,000 euros and will start in the second half of 2021.



**EH.TU!**  
**AQUI FEM HABITATGE JOVE**  
 PROJECTE SORGIT DE LA PARTICIPACIÓ CIUTADANA  
 Caldes de Montbui promou la construcció de 8 habitatges per a joves dissenyats per generar un consum d'energia gairebé nul.  
 El projecte ha estat debatut, consensuat i millorat en un procés de participació ciutadana. Aquestes són algunes de les propostes fetes per la ciutadania:

- La coberta de l'edifici no serà transitable, i per tant, es redueix 1,2 m l'alçada de l'edifici.
- Incorporar persianes correderes.
- Transformar el novè habitatge en un espai comú polivalent obert a la ciutadania.
- Transformar el jardí en espai públic.
- Deixar vist parcialment a l'interior part de l'estructura de fusta i els contenidors reciclats.
- Incorporar plantes enfiladisses a la façana.
- Incorporar balcons integrats perquè cada habitatge gaudeixi d'espai exterior.

**HABITATGE PÚBLIC A CALDES DE MONTBUI**  
 2021-2023

L'Oficina d'Habitatge gestiona 13 habitatges de la Borsa de Lloguer Social.  
 Gràcies als projectes de promoció d'habitatge públic en marxa, la vila tindrà entre 44 i 46 habitatges destinats al lloguer assequible a finals de l'any 2023:

<b>8</b> habitatges per a joves	<b>18-23</b> habitatges cooperatius	<b>5</b> habitatges polivalents i d'emergència	<b>7</b> habitatges públics a la Borsa de Lloguer Social	<b>6</b> habitatges privats a la Borsa de Lloguer Social
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[www.habitatgejovecaldes.cat](http://www.habitatgejovecaldes.cat)







## EDIFICI HABITATGE JOVE

Participa per definir de manera col·lectiva





## LOCAL SOCIO-ECONOMIC PARTNERSHIP

### Region of Campania, Italy

#### PROMOTING ENTITY

Consiglio Regionale della Campania

#### PERIOD

Since December 2019 / ongoing

#### TYPE OF EXPERIENCE

Urban planning / Council / Workshop, meeting for diagnosis, monitoring / Audience and Forum

#### THEMATIC AREA

Local Development / Governance / Transport / Environment / Culture / Job Creation / Decentralization / Training / Social Inclusion / Integration of sectoral policies

#### SUSTAINABLE DEVELOPMENT GOALS

8 Decent work and economic growth / 9 Industry, innovation and infrastructure / 10 Reduced inequalities / 11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<http://porfesr.regione.campania.it/it/news/primo-piano/costituito-il-partenariato-socio-economico-per-il-programma-integrato-di-valorizzazione-del-masterplan-litorale-domitio-flegreo?page=13>

#### ABSTRACT

The experience carried out aimed at overcoming information asymmetries, misunderstandings, mistrust, conflicts that usually slow down and / or prevent development programs, because they are perceived as “dropped from above” by local institutions and communities or considered “excessively localists” by supra-local decision-making powers. For this reason it can be seen as an important chance of collective learning for local communities and ruling classes at different institutional levels. The participatory process, in fact, placed itself in the middle, between top down and bottom-up.

Thanks to the tested practices and within established times, we learned that the complexity of a territory can be used as a richness when public choices are made in harmony with the knowledge and cooperation of the communities that inhabit it. This measure appears even more necessary in the age in which we live.

The Covid 19 pandemic and climate change have generated unprecedented and devastating effects on the economy and society. It was understood that the hitherto dominant development model had to be reconverted into more sustainable and compatible forms and relationships between Man and Nature; between communities and their own land.

This awareness has grown in governments, scientific communities, international institutions, but, to change the behaviors and lifestyles that cause damage to the environment and the economy, there is a need for the responsible participation of people and communities. Mobilize communities towards a more promising / profitable “community of destiny”; developing feelings of cooperation and collaboration in the complex social composition and in the peculiarity of the context: this was the guiding thought of the experience briefly represented here.

For this reason, the local socio-economic partnership of the Litorale Domitio-Flegreo was conceived as a permanent participatory body to be entrusted with a role of verification and monitoring, also during the subsequent planning, design and implementation phases of the interventions.

## LOCAL SOCIO-ECONOMIC PARTNERSHIP Region of Campania, Italy

In this way, the Department of the Government of the Territory of the Campania Region intended to apply the strong innovations required to a dimension of intervention closer to the territory and the communities concerned.



## CIVIL SOCIETY ENGAGEMENT IN THE FIGHT'S STRATEGY AGAINST CORRUPTION IN CATALONIA

### Catalonia, Spain

#### PROMOTING ENTITY

Generalitat de Catalunya

#### PERIOD

May 2020 / December 2021

#### TYPE OF EXPERIENCE

Workshop, meeting for diagnosis, monitoring

#### THEMATIC AREA

Governance

#### SUSTAINABLE DEVELOPMENT GOALS

16 Peace, justice and strong institutions

#### + INFO

<https://governobert.gencat.cat/en/que-es/estrategia-de-lluita-contra-la-corrupcio/index.html>

#### ABSTRACT

The Citizen Participation Area for Monitoring (EPCS) of the Anti-Corruption Strategy of the Generalitat de Catalunya (Government of Catalonia) is an independent, civil society commission responsible for monitoring the implementation of 25 actions foreseen in the Strategy, to ensure that the process is carried out in a framework of transparency and accountability.

The Space was constituted on 15 July 2020 and is made up of a group of ten people chosen under gender parity criteria: seven citizens chosen by lottery from among the participants in the Strategy's participatory process, and three representatives of organised civil society (from the Citizen Observatory Against Corruption, the Association of Political Scientists and Sociologists of Catalonia and the Ostrom Institute Catalonia). Maria Carme Noguer is the president and Feliu Madaula the secretary.

After the publication of each of the progress reports foreseen in the Strategy's accountability framework - quarterly, half-yearly and annual - the members of this Citizen Audit Space meet to analyse them and draw up a feedback document. Their observations are published on the Strategy's website, disseminated in the Generalitat's open government newsletter and also on social media.

The Space's observations are especially considered by the Steering Group, the Executive Group, the Strategy's implementation programme team and the different units of the Government of Catalonia responsible for implementing the Strategy's actions.

Since its constitution, the Civil Society Participation Space has met periodically to discuss the reports and has produced different documents:

- Assessment by the EPCS of the Annual Monitoring Report of the Strategy for Fighting Corruption and Strengthening Public Integrity of January 2021;
- Comments to the third progress report of the Strategy (November 2020);
- Feedback document on the six-monthly report of the Strategy (July 2020).

The content of the Space reports can be found here: <http://governobert.gencat.cat/en/que-es/estrategia-de-lluita-contra-la-corrupcio/espai-participacio/index.html>

# CIVIL SOCIETY ENGAGEMENT IN THE FIGHT'S STRATEGY AGAINST CORRUPTION IN CATALONIA

## Catalonia, Spain

### Es publica un nou informe trimestral de l'Estratègia de lluita contra la corrupció i d'enfortiment de la integritat pública

Avancem en integritat pública, avancem contra la corrupció



### Informe trimestral de progrés

Octubre 2021

## Estratègia de lluita contra la corrupció i d'enfortiment de la integritat pública

Avancem en integritat pública, avancem contra la corrupció

### Publicació dels Informes d'Impacte Econòmic i Social



ESTRATÈGIA ANTICORRUPCIÓ 





## VIRTUAL INITIATIVES TO GUARANTEE CITIZEN PARTICIPATION IN THE CONTEXT OF THE PANDEMIC GENERATED BY COVID 19

### Chía, Colombia

#### PROMOTING ENTITY

Secretaría de Participación Ciudadana y Acción Comunitaria – Alcaldía Municipal de Chía

#### PERIOD

September 2020 / December 2020

#### TYPE OF EXPERIENCE

Participatory budgeting / Digital participation / Councils

#### THEMATIC AREA

Governance / Regulations / Social Inclusion / Culture

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<http://opc.chia-cundinamarca.gov.co/index.php/presupuesto-participativo/proceso-2020-2023/37-pp-2020-2023/276-presupuesto-participativo>

#### ABSTRACT

Safe Citizen Participation is a strategy for citizen participation that seeks to guarantee the continuity of democratic processes within the municipality of Chía, taking advantage of virtual and electronic resources to reduce the scenarios of social contact and meetings, identified as high-risk scenarios for contagion by contact for Covid 19. The objective of this initiative is to generate virtual spaces for citizen participation, such as the election of councillors for the Municipal Council for Citizen Participation, delegates for the participatory budget, with inclusion strategies for rural inhabitants, the elderly and people with disabilities.

This initiative has been implemented during the second half of 2020 in the municipality of Chía and covers all participatory processes in the municipality. This platform guarantees voting through prior registration and the triangulation of citizens with public databases, such as the municipal registry database and the consultation of the single database system of affiliates BDUA of the general system of social security in health, through ADRES, to ensure that the participating citizens comply with the qualities defined by public policy. In addition to this, our public policy on participatory budgeting has the participation of people over 14 years old, which implied an articulation with the databases of the Municipal Secretary of Education to verify the age of the participants.

## VIRTUAL INITIATIVES TO GUARANTEE CITIZEN PARTICIPATION IN THE CONTEXT OF THE PANDEMIC GENERATED BY COVID 19

### Chia, Colombia



## SOCIAL KITCHENS PROGRAM: COMMUNITY KITCHENS MODALITY

### Mexico City, Mexico



SPECIAL MENTION

#### PROMOTING ENTITY

Secretaría de Inclusión y Bienestar Social (SIBISO) del Gobierno de la Ciudad de México

#### PERIOD

Since 2009 / ongoing

#### TYPE OF EXPERIENCE

Citizen co-management of public social services

#### THEMATIC AREA

Urban management / Job creation / Local development / Social inclusion

#### SUSTAINABLE DEVELOPMENT GOALS

1 No poverty / 2 Zero hunger / 11 Sustainable cities and communities

#### + INFO

<https://sibiso.cdmx.gob.mx/programa-comedores-sociales>

#### ABSTRACT

The community kitchens are part of Mexico City's Social Kitchens programme and are an example of co-management of social services, in which the government and neighbours in areas of high and very high marginalisation work in public-social partnership to provide low-cost meals.

With the start of the 2018-2024 administration, a series of transformations began in the community kitchens. The first step was to design a strategy at the beginning of 2019 to make the daily operation more effective and use the allocated resources efficiently. A thorough review of compliance with the programme's guidelines by the Management Committees (made up of at least 3 neighbours responsible for operating each canteen) was undertaken to ensure the provision of a quality public service. This review resulted in maintaining only those canteens with positive results and functioning in accordance with their operating rules. The increase in the efficiency of the programme's operation meant that with a smaller number of canteens the number of meals and territorial coverage could be increased. Currently, 20% more people are benefiting from the programme than in 2018.

During the second half of 2019, a community strengthening exercise focusing on life around the canteens, was carried out. Community integration processes were encouraged that allowed the dining halls to be revalued as privileged spaces for the confluence of local urban dynamics, with the potential to become hubs for neighbourhood socio-economic development. In addition, a process of technological and digital updating was initiated to better monitor spending and the service provided. Each canteen now has a digital device (tablet) that allows them to be in permanent communication with the programme monitors and the dynamics of paper reports were transformed into a digital one, generating greater efficiency in communication and daily operations.

In 2020, the community kitchens had to adapt to the operation in the context of the pandemic in order to maintain their operation, considering it essential for the care of the population, and reinforcing health protection measures, including providing food only to take away. In mid-2020, a substantive part of the programme's operation was modified. Initially, the government provided the non-perishable inputs for the preparation of food rations by contracting a company for their procurement and distribution; in June 2020, economic support began to be provided directly, seeking to boost local consumption of the inputs used by the community kitchens.



## SOCIAL KITCHENS PROGRAM: COMMUNITY KITCHENS MODALITY

### Mexico City, Mexico



SPECIAL MENTION

In the medium term, it is planned to consolidate the use of technological tools by the staff who monitor the programme and the management committees, in order to improve the processes of control, monitoring and data generation for decision-making, the constant improvement of the quality of service and accountability to the public.



### JURY COMMENTS

"It is an innovative project, although based on previous experiences, whose implementation has a high impact in the field of food rights in the period of pandemic where rights, in general, have been weakened. It also highlights the process of state-civil society co-management and the introduction of technological tools for the management and monitoring of the experience."

"The experience represents a case of community co-management for the provision of a public service. It has a participatory component that does not involve decision-making about the programme: this reduces the scope of participation. The experience is transferable and feasible. It does not include articulation with other participatory mechanisms or processes. Citizens are not involved in the design and management of the process. The evaluation focuses on the social programme, not on citizen participation."



## PROGRAM FOR THE INTEGRAL MODERNIZATION OF NEIGHBORHOOD CENTERS IN THE CITY OF CÓRDOBA

### Cordoba, Argentina

#### PROMOTING ENTITY

Municipalidad de Cordoba

#### PERIOD

March 2021/ December 2021

#### TYPE OF EXPERIENCE

Digital participation / Citizen initiative / Councils

#### THEMATIC AREA

Governance / Urban management / Decentralization / Legal regulations

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://gobiernoabierto.cordoba.gob.ar/propuesta-ciudadana/nueva-idea/>

#### ABSTRACT

The Municipality of Cordoba (Argentina) developed the Municipal Decentralisation and Deconcentration Plan, to achieve proximity to the neighbours of the city. The aim is to provide the Neighbourhood Centres (CV : Centros Vecinales in Spanish) with governance capacity in the new context of complexities and challenges they face.

The following topics of common interest were identified as a result of the joint work of the CV authorities and the Municipality of Cordoba:

- Greater transparency in the electoral processes for new authorities.
- Encouraging the participation of young people over 16 years.
- Gender perspective in the Neighbourhood Centres.
- Further extension of mandates to 3 years.
- Incorporation of the Neighbourhood Centres into the Ciudadano Digital (CIDI) platform.

The main actions carried out are the following:

- Enactment of Ordinance N°13.006/20, which authorises the CVs to be contracted by the Municipality of Cordoba to carry out tasks arising from their adhesion to the Neighbourhood Development Self-Management Regime. In this way, the contracting ordinance is modified in order to be able to contract CVs directly from the Municipal State.
- A decentralised system has been structured which is crystallised through the Community Participation Centres (CPC): municipal bodies established in the Municipal Charter, completed with the action of the CVs. In this way, each CV will be able to survey the most pressing needs of its area and implement public policies in conjunction with the Municipality of Córdoba.
- In 2021, the Neighbourhood Participation Boards and the Neighbourhood Participatory Budget were set up; both instruments of decentralisation have been established in the Municipal Charter and regulated since 2009.

## PROGRAM FOR THE INTEGRAL MODERNIZATION OF NEIGHBORHOOD CENTERS IN THE CITY OF CÓRDOBA

### Córdoba, Argentina

At the same time, there is a set of actions that accompany the initiative to move towards a more dynamic and effective relationship with the CVs as protagonists of the progress of the neighbours in a joint work with the Municipality of Cordoba. These include: agreements with governmental, professional and social institutions; economic aid, among others.

Another mechanism for participation and visibility is the Sowing Citizenship Programme aimed at raising awareness, training and technical assistance to the CVs and social organisations in the city, through alliances with public and private actors in the city.



### JURY COMMENTS

"The proposal stands out for the deepening of decentralisation through the Neighbourhood Centres (VCs) and their role in neighbourhood development."

"On the positive side, the VCs [328 in total for 505 neighbourhoods!] are part of a wider municipal participatory mechanism and have an important role to play. In terms of limitations, institutionalisation is top-down, based on a single model: there is a long history in Latin America of such processes, which normally disarticulate / delegitimize the existing social fabric, particularly the most radical, not least because they are the window for accessing municipal resources and gaining political legitimacy."

## GEOSENIOR

### Estrela, Lisboa, Portugal

**PROMOTING ENTITY**  
Junta de Freguesia de Estrela

**PERIOD**  
2018 / ongoing

**TYPE OF EXPERIENCE**  
Digital participation / Citizen initiative / Councils

**THEMATIC AREA**  
Community development

**SUSTAINABLE DEVELOPMENT GOALS**  
3 Good health and well-being / 11 Sustainable cities and communities

**+ INFO**  
<https://www.jf-estrela.pt/estrela-digital/geosensor>

#### ABSTRACT

GEOSENIOR is an App developed with the aim to signal vulnerable and at-risk seniors integrated in the parish's intervention network and, from there, directing them to the most appropriate social responses that will involve residents, shopkeepers and technicians, in order to increase the safety and well-being of the senior population.





## SOCIAL, ECONOMIC AND PHYSICAL STRUCTURE ANALYSIS, IDENTIFICATION AND PRIORITIZATION OF SPATIAL PROJECTS IN FATIH DISTRICTS Fatih, Istanbul, Turkey

PROMOTING ENTITY  
Fatih Municipality

PERIOD  
December 2019 / December 2020

TYPE OF EXPERIENCE  
Urban planning / Workshop/meeting for diagnosis, monitoring, etc.

THEMATIC AREA  
Governance / Urban management / Decentralization / Local Development / Education / Housing

SUSTAINABLE DEVELOPMENT GOALS  
11 Sustainable cities and communities / 16 Peace, justice and strong institutions

+ INFO  
<http://www.fatih.gov.tr/>

### ABSTRACT

In Fatih district (Istanbul), with the participation of citizens, the socio-demographic, cultural, economic and physical structural problems and the factors that cause them are revealed in a cause-effect relationship, and the spatial strategic plan is prepared by establishing the relationship of the projects with the space for these problems and the project prioritization work that guides the implementation.

In the first phase of the project, which was set out to produce, the Logical Framework Approach, which is widely used in project development, was used in order to define the problems related to Fatih district and the project proposals related to these problems in a hierarchical structure with the data obtained from various sources.

The analysis setup of the project is based on grouping the problems obtained from the literature and citizen participation results under 4 themes. The problems obtained from the literature review conducted for Fatih district, determined by survey studies and compiled from the in-house opinions of Fatih Municipality were first listed in the problem pool. As a result of the examination of the existing problems collected in the problem pool, a simplification was made and the problems observed in Fatih district were grouped on the basis of themes. These main themes have been determined as spatial attraction, urban collapse, renewal and disaster risk, protection and survival of historical and cultural heritage and sustainable urban mobility respectively, and each theme has been examined within the scope of sub-themes / problems affecting it.

Within the scope of the project, analytical studies conducted on four main themes were evaluated together in order to examine the interactions with each other and to make a multi-criteria evaluation. In addition, all requests and complaints received from the Fatih Municipality Communication Center "Write to Mayor" platform were included in the process by analysing gender, age and location information, and what kind of expectations different social groups had was examined in depth. Immediately after the analysis process, in the light of the data obtained with the participation of citizens, synthesis studies were carried out with the aim of providing input at the stage of project proposals.

According to the answers given by the citizens during the synthesis phase, it is in different themes such as satisfaction with the housing environment, workplace problems and satisfaction, social infrastructure

## SOCIAL, ECONOMIC AND PHYSICAL STRUCTURE ANALYSIS, IDENTIFICATION AND PRIORITIZATION OF SPATIAL PROJECTS IN FATİH DISTRICTS Fatih, Istanbul, Turkey

areas, use of open public space, neighbourhood-based problems, environmental stress, socio-demographic structure, belonging-loyalty, immigrant perception, perception of urban security. evaluations have been made.

After all these evaluations, spatial project proposals were presented according to the demands, complaints and satisfaction levels of different social groups and the projects were prioritized. In addition, the "Spatial Strategic Plan" was prepared on the scale of the district and the projects of Fatih for the next 8 years were evaluated on 13 strategic axes. As a result, while planning the future of Fatih, opinions of different actors living, working and visiting here were taken and strategies and projects were developed in line with their needs and expectations.



### JURY COMMENTS

"The project describes the method of construction of the strategic plan but seems more oriented to the improvement of the attractiveness of the municipality than to the answers and demands of the local citizens."

"As positive elements we can point out the questionnaires directed to residents, local and foreign visitors and businesses and the online consultation with the youth. As limits, that is a simple consultation [or call for ideas], quite conventional, with no proper discussions and debates about the results and the plan itself, once completed. The four themes for the evaluation [spatial attractiveness, urban degradation, urban conservation, etc] pay very little attention to the huge poverty, unemployment, high level of disparities] and could lead in continuity with past years to more demolitions and evictions in name of "spatial attractiveness" or tourism."

## YOUR IDEA! CITIZENS' BUDGET IN COLLABORATION

### Gothenburg, Sweden



SPECIAL MENTION

PROMOTING ENTITY  
Göteborg Stad

PERIOD  
Spring 2020 / ongoing

TYPE OF EXPERIENCE  
Participatory budgeting

THEMATIC AREA  
Governance / New Social Movements / Local Development / Social Inclusion

SUSTAINABLE DEVELOPMENT GOALS  
11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://vartgoteborg.se/ovrigt/sju-vinnande-ideer-for-lundbys-medborgarbudget/>  
<https://vartgoteborg.se/ovrigt/manga-forslag-till-lundbys-medborgarbudget-din-ide/>  
<https://vartgoteborg.se/ovrigt/lokala-ideer-kan-bli-verklighet/>

#### ABSTRACT

The area in Lundby where the participatory budget (PB) 'Din Idé' ('Your Idea') was held is a socially and economically disadvantaged area. In total 60 different languages are spoken in the local school and many parents do not speak Swedish. The municipality finds it difficult to reach out to residents in the area, and there is a lack of trust in public bodies among residents. In the area there is a community school and several engaged housing companies. This was a good starting point. What was needed was a joint structure and model in order to work in a proactive, mobilising and democracy enhancing way to deal with the complex issues facing the neighbourhood.

'Din idé' is a participatory budgeting process run as a partnership between the municipality, the community school and the local housing companies to work together to reach different arenas where children, young people and adults are active in the local area. It is an approach which allows diverse actors – such as schools, housing providers, community groups, preschools and libraries – to work together to deal with (rather than to ignore) the complexities of the local area. The starting point is the pre-existing local relationships that residents have with individuals in schools and housing companies – relationships that often come with a lot of trust.

By working in a broad partnership, the different actors can work with the residents to build trust and increase legitimacy. If there is trust between residents and one institution – for example the local school, then this can be the starting point for developing relationships and trust between the resident and other actors.

The Din Idé process has used different ways of breaking through language barriers, making the process more approachable and to reach children and young people with cognitive disabilities and difficulties.

Examples of innovative tools used include:

- A Participatory budgeting dance with sign language that the children were taught in school
- Film workshops offered to young people and adults as a way to help them come up with proposals for improving their local area
- Each proposal in the participatory budget has had a picture of visual representation to go with the text

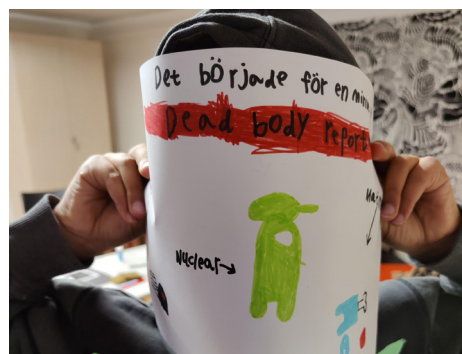
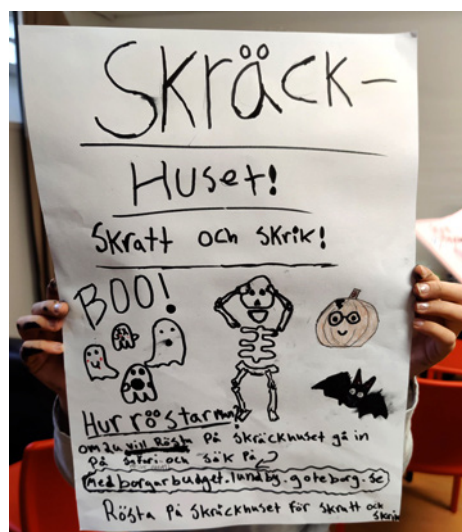


## CITIZENS' BUDGET IN COLLABORATION Gothenburg, Sweden



SPECIAL MENTION

In the first year over 80 proposals were submitted by residents that ranged in age between five and 78 years of age. Over 1000 votes were received and 7 proposals were successful and are being implemented. We have sought to look at each actor as part of a larger whole. By working with equality as the focal goal we have found a foundation for common work. A positive side effect has been helping to make residents feel safer in their neighbourhoods.



### JURY COMMENTS

"The proposal is remarkable for the inclusion of various actors who already had local relationships with citizens in order to increase the legitimacy and success of the process. The experience also stands out for the different tools and methodologies used to make the process more accessible, especially for traditionally non-participatory groups. However, the resources allocated per inhabitant from the participatory budget are low."

## BETTER COMMUNITY: REBUILDING THE SOCIAL FABRIC

### Guadalajara, Jalisco, Mexico

#### PROMOTING ENTITY

Gobierno de Guadalajara

#### PERIOD

2016 / ongoing

#### TYPE OF EXPERIENCE

Urban planning / Council / Workshop/meeting for diagnosis, monitoring

#### THEMATIC AREA

Governance / Education / Urban management / Health / Security / Culture / Housing / Job creation / Local development / Training/learning / Social inclusion

#### SUSTAINABLE DEVELOPMENT GOALS

1 No poverty / 3 Good health and well-being / 8 Decent work and economic growth / 11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://guadalajara.gob.mx/#/principal>

[https://www.youtube.com/watch?v=VK\\_iL0RnHzE](https://www.youtube.com/watch?v=VK_iL0RnHzE)

#### ABSTRACT

In the last five years in Guadalajara (Jalisco, Mexico) we have been able to change the reality in which the citizens of the housing units live (generally vulnerable and low-income people), rebuilding the social fabric and renewing their environment. The sense of belonging to the space they inhabit changes, they feel proud to live in that community. Citizen collaboration begins to take place in order to maintain the spaces.

Some of the projects implemented have been:

- From 2016 to date, 25 housing units have been rehabilitated where more than 61 thousand people live with an investment amount of more than 20 million dollars;
- 25 social councils for citizen participation have been formed, comprising 10 inhabitants each;
- Recovering community spaces within the housing unit used by alleged criminals that gave residents a sense of insecurity;
- Intervening public spaces that used to be wastelands and/or garbage dumps to turn them into parks in the surroundings of housing units;
- Mediation of neighborhood conflicts;
- Job training and job vacancy days;
- Crime and addiction prevention talks;
- Vaccination and preventive health campaigns for the citizenship;
- Vaccination and animal sterilization days;
- Cultural and outdoor cinema events;
- Sports tournaments;
- Mural of buildings by the collective "Boa Mistura" donated by the Municipality of Madrid, Spain to give a sense of identity and belonging.



## BETTER COMMUNITY: REBUILDING THE SOCIAL FABRIC

### Guadalajara, Jalisco, Mexico



#### JURY COMMENTS

"It is a project oriented towards interventions in housing units and their surroundings, as well as the reconstruction of the social fabric. It has been replicated in 4 Mexican states but not in a comprehensive manner as in this case. The project requires more details in order to have a clearer understanding of its dimension and it would be necessary to broaden the point of articulation of actors, levels of co-responsibility, and evaluation."



## NOTIFYING CITIZENS ABOUT THE LATEST ZONING PLAN AND PLAN CHANGES VIA SMS “ASKIDA PLAN SMS’LE” Istanbul, Turkey

### PROMOTING ENTITY

Istanbul Metropolitan Municipality

### PERIOD

January 2020 / March 2021

### TYPE OF EXPERIENCE

Urban planning / Digital participation

### THEMATIC AREA

Urban management / Participatory planning

### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities

### + INFO

<https://planaski.ibb.gov.tr/>

### ABSTRACT

For the transparent and participatory planning approach, Istanbul Metropolitan Municipality aims to share and reform all planning decisions with the community. “The right to object” to the planning decisions is a requirement of the participatory planning approach. It is the main mechanism for citizens to express their review to the new zoning plan decisions, if any.

Main objective of this experience is to remind the participation chance to the citizens by informing about the new plan decisions in time. Zoning decisions approved by the Istanbul Municipal Council and the Mayor are promulgated for 30 days as required by law. The promulgated plans and plan changes are exhibited in the City Hall for 30 days. During the promulgating period, the plan and plan change decisions can be examined by citizens and an objection can be made to the presented plan or plan changes if necessary. Each objection is evaluated by the Istanbul Municipal Council for a decision.

In the past, spreading the new plan decisions to the masses was the main problem of the procedure. Due to disinformation, citizens were complaining about being too late to object and intervene. By notifying of the last zoning plan decisions via SMS, makes it possible to inform the community fast and feasible. Thus, it enables the city dwellers to intervene in the decisions of the plan with the objections accepted by the Council.

Istanbul Metropolitan Municipality has collected almost every citizens’ communication information via the technical infrastructure services. This rich and approximately 10 million amount of dataset, makes possible to inform the community of the related notices. The Istanbul Metropolitan Municipality Planning Department reminds every citizen with a mobile phone that he or she has the right to follow the planning procedure and to be a part of planning management easily. Istanbul Metropolitan Municipality Planning Department, notices about 30 zoning plans or plan change decisions every month. These decisions’ notifications should be reached to the related citizens of about 800 neighbourhoods.

In each SMS contents the definition of the plan, promulgating period of the plan and the link of the internet address where the plan can be examined will be announced; and the right to object will be reminded. Every plan decision is set on a spatial query to relate the present neighbours of it and establish a new index of mobile phone number. It is possible to set any citizen who wants to be informed about a different/extra/all districts of the city via the customizing mechanisms on the related website.

## NOTIFYING CITIZENS ABOUT THE LATEST ZONING PLAN AND PLAN CHANGES VIA SMS “ASKIDA PLAN SMS’LE” Istanbul, Turkey

Every plan or plan change approved by the Istanbul Municipal Council and the Mayor, is serviced to the public on the web site. <https://planaski.ibb.gov.tr/>. The publicity message of the project is sent to 10,5 million citizens of Istanbul.

During the approximate 2 months of practice, about 200.000 SMS have been sent. The 2 months of practice also executes 500.000 users and 1,500.000 uses on the website. Nowadays, it is clearly seen that the participation aptitude of Istanbul citizens is going up day by day or plan by plan. It is obvious that the project makes a difference because the amount of letters of application of objection increases dramatically.



### JURY COMMENTS

"The experience is a tool for integrating citizens and is a factor in reducing conflicts of interest and the emergence of sham neighbourhoods. Inhabitants have the power to object to a project that has not been consulted beforehand"

"The proposal stands out for its degree of transferability, precision and conciseness."

## PLANNING AND TRANSFORMING IZTAPALAPA

### Iztapalapa, City of Mexico, Mexico

PROMOTING ENTITY  
Alcaldía de Iztapalapa

PERIOD  
March 2019 / ongoing

TYPE OF EXPERIENCE  
Urban planning / Workshop/meeting for diagnosis, monitoring / Participatory Strategic Planning for Local Development

THEMATIC AREA  
Governance / Urban management / New social movements and associationism / Decentralization  
Local development / Training/learning / Social inclusion

SUSTAINABLE DEVELOPMENT GOALS  
11 Sustainable cities and communities / 16 Peace, justice and strong institutions

+ INFO  
<http://www.iztapalapa.cdmx.gob.mx/>

#### ABSTRACT

The “Planning and Transforming Iztapalapa” program seeks to strengthen the organisational capacities of communities to manage their present and future, as well as to contribute to the construction of citizenship and democratic, participatory, supportive and inclusive governance in Iztapalapa. It proposes democratising the exercise of government and building a new government-citizen relationship in decision-making in the public sphere, in the implementation of participatory actions and in the planning of social and urban development hand in hand with the communities. This initiative has had an impact in advancing the mainstreaming of participatory democracy and citizen participation in other areas and actions of government, opening a path that has been little explored in the governmental sphere to stimulate citizen participation in the improvement of living conditions and coexistence in the communities of Iztapalapa and in the full exercise of their rights.

The program has strengthened citizen capacities for the construction of a critical, active, participatory, democratic and transformative citizenship, through the implementation of planning, training and action processes, with participatory and creative methodologies incorporating traditions, art and culture; processes that favour local community development through horizontal dialogue, reflection, analysis and collective formulation of proposals, consultation, co-management and self-management of strategies and priority projects for the community. It has managed to promote community organisation and cohesion through the formation of Planning Collectives and the active involvement of Community Assemblies in the construction of Local Agendas for Community Development that contain the community's feelings, imagination, vision, strategies, projects with social and urban impact, priority actions and collective commitments, thus promoting the exercise of the Right to the City in 48 neighbourhoods of Iztapalapa, with a total of nearly 400,000 inhabitants.

It has favoured the culture of citizen participation and the exercise of the right to take part in government decisions by creating new spaces and mechanisms of participatory democracy such as the Planning Collectives, which go beyond formal citizenship and traditional representation, including all people without discrimination in the design of their present and future, as well as in the implementation of transformative projects and actions with short, medium and long term impacts that can be seen in the



## PLANNING AND TRANSFORMING IZTAPALAPA

### Iztapalapa, City of Mexico, Mexico

number and diversity of projects promoted by the Collectives and carried out with the involvement of the inhabitants of the neighbourhoods.

These projects - 367 so far - now cover 12 thematic areas: economic development (creation of cooperatives and business incubators, censuses of formal and informal economic activities, virtual spaces for the exchange of goods or the promotion of local businesses); social development (women's listening circles, workshops on self-esteem, autonomy and empowerment of women); culture (recovery of historical memory, screening of documentaries, community archives and community museums); communication (neighbourhood media networks and local circulation); urban projects (participatory murals, co-design and recovery of public spaces such as UTOPIAS, ludicalles and squares of indigenous peoples, land-use plans); environment (creation of urban gardens, compost bins, pollination gardens, reforestation, rainwater harvesting). It is worth noting here that the projects proposed to strengthen citizen participation have the highest percentage (34%) and revolve around strengthening citizen information, training, organisation and representation, re-invigorating community assemblies, recovering tequios (mutual aid), improving management, co-management and self-management capacities.

The government has learned to work with citizen participation and to value its relevance, which also represents the enrichment of representative democracy and a profound questioning of the bureaucratic and technocratic culture, through exercises in participatory democracy, deepening the democratisation of social relations within communities, of the government-citizen relationship and of public decision-making.



## PLANNING AND TRANSFORMING IZTAPALAPA

### Iztapalapa, City of Mexico, Mexico



### JURY COMMENTS

"It is an interesting experience. However, the presentation could go into more detail on the process and its outcomes. The evaluation aspect is the most critical and has the most windows for improvement, especially in the selection of indicators and their association to a theory of change or logical framework matrix."

"As positive aspects we can point out:

- The planning collectives and local agendas, with strong citizen content. The project gives a voice to the people, and deepens democracy at neighbourhood/municipal level. As a result, 34% of the projects are community reinforcement projects [but it is not known how much they represent in resources in relation to the others].
- The processes started in the most sensitive neighbourhoods, and this "inversion of priorities", in particular to address violence and poverty, is remarkable and very positive.
- Articulates planning and planning well, as well as individual and collective [people can participate].

In terms of limitations:

- Lack of information: number of collectives, value of projects in relation to the total budget, no local community development agendas.
- The process is essentially virtual, and it is not clear whether it will last - which would be very negative - or whether it is only an emergency measure. It is also unclear whether the virtual allowed the most excluded people to participate.
- There has been monitoring, but there is a lack of evaluation and impact measurement.

Finally, as an innovative element, we can highlight the scale: it covers almost 400,000 inhabitants, which is unusual for neighbourhood work."

## IEPC REPOSITORY

### Estado de Jalisco, Mexico

#### PROMOTING ENTITY

Instituto Electoral y de Participación Ciudadana del Estado de Jalisco

#### PERIOD

Since 2018 / ongoing

#### TYPE OF EXPERIENCE

E-government/open government

#### THEMATIC AREA

Governance / Education / Culture / Training / Social inclusion

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<http://www.iepcjalisco.org.mx/>

#### ABSTRACT

The platform of the Instituto Electoral y de Participación Ciudadana de Jalisco (Electoral and Citizen Participation Institute of the State of Jalisco) is a joint proposal of each of the areas that make it up. It is a kit of permanent programmes and activities, as such as: the dissemination of mechanisms for citizen participation, a compilation of good practices whose objective is to make visible international, national and local experiences that have been successful and innovative, and which functions as a tool that synthesises evidence on experiences that can serve as a guide for the formulation and implementation of new actions.

It contains an Electoral Dashboard whose main objective is to provide citizens with information and the necessary instruments to cast an informed vote in the elections of the 2020-2021 electoral process; it has also developed the First Aid Kit Against Gender-Based Violence, a microsite that provides relevant information on women's political participation. The platform seeks the creation of knowledge networks to which the entire population of the State of Jalisco has easy access.





## CULTURAL ENVIRONMENT

### Kazan, Tatarstan, Russia

PROMOTING ENTITY  
Kazan City Council

PERIOD  
June 2020 / ongoing

TYPE OF EXPERIENCE  
Community engagement / Co-creation

THEMATIC AREA  
Culture / Education / Health / Learning / Social Inclusion

SUSTAINABLE DEVELOPMENT GOALS  
11 Sustainable cities and communities

+ INFO  
<https://obs.agenda21culture.net/en/good-practices/2015-2017-kazan-culture-development>

#### ABSTRACT

Since 2017 the Cultural Environment project has been implemented in Kazan City. As part of the project first events were held in Park "Krylia Sovetov" and "Derbyshki" where local folk dance groups presented modern choreography. Later on, there were street cinemas and open art exhibitions were held in different city sites. During 2018 our project developed as on historical sites of Kazan we hosted an open air festival which included theatrical performances, concerts of classical and folk music along with exhibitions both of modern and contemporary art. As part of outdoor city events there were plenty of other festivals for residents which included activities such as songs, dance, fun street games, colourful theatre performances, master classes and excursions. All hosted activities were free to attend.

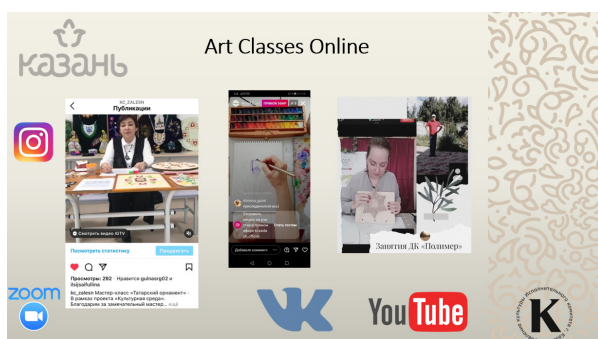
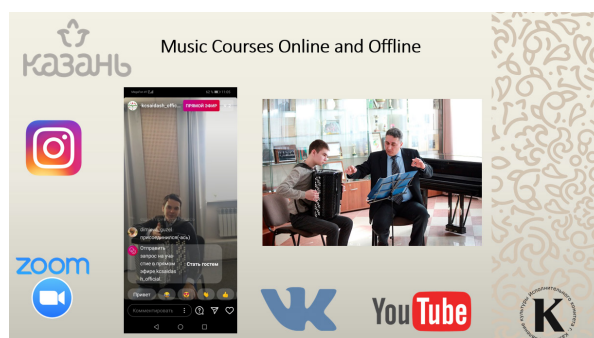
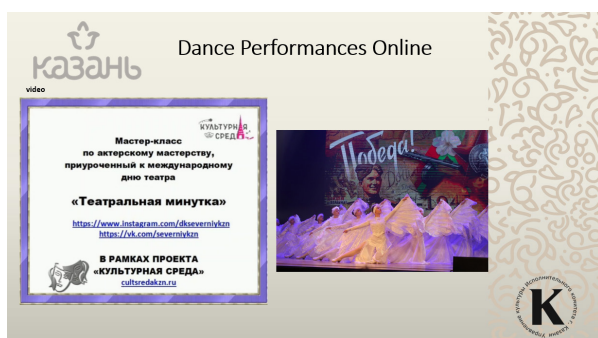
Since the start of the pandemic in 2020 we redeveloped the concept of our project. "Cultural Environment" project has resumed work online on Instagram, VKontakte, YouTube, Zoom platforms. As the Kazan City and Russian Federation adjusts to the new reality of life under self-quarantine in the midst of the coronavirus pandemic, a number of cultural and educational institutions, volunteers along with artists and independent musical institutions started to take virtual shows and gigs, give master classes and lectures to spread and share some art joy during these trying times. We decided to satisfy all residents' needs and organized plenty of different activities to make sure that each resident of the city can relax, learn or study from the safety of his couch.

There is an official site of the project where visitors can find a guide with all upcoming live streams, online lectures and classes or virtual museum tours. All events are free to attend. Moreover there is a video archive where all events are collected and can be rewatched any time. Pandemic gave a new birth to our project as now the audience of Cultural Environment has multiplied. Residents of the city started to genuinely like to immerse in culture online. In the future we hope to extend the scope of CE and invite international artists, teachers and lecturers in order to deliver a more complete and diversified product in culture, entertainment, education or linguistics.

The project "Cultural Environment Online" was awarded a special mention of the XIII International Competition of Urban Practices "The City Where You Want to Live". 98 thousand people already took part in more than 400 virtual events.

## CULTURAL ENVIRONMENT

### Kazan, Tatarstan, Russia



## JURY COMMENTS

"It is a process that existed before, but since the pandemic, it has shifted to a virtual implementation. A central objective is to integrate citizens into the cultural life of the city by training them in ICTs; in a context with high unemployment rates among the elderly and in which this training could be important for the search for employment. The evaluation mechanisms should be better specified, taking into account the type of qualitative experience."

## YOUTH PARTICIPATORY BUDGETING

### Lagoa, Açores, Portugal

PROMOTING ENTITY  
Município de Lagoa

PERIOD  
October 2020 / March 2021

TYPE OF EXPERIENCE  
Participatory budgeting

THEMATIC AREA  
Social Inclusion / Youth / Learning

SUSTAINABLE DEVELOPMENT GOALS  
4 Quality education / 10 Reduced inequalities / 11 Sustainable cities and communities

+ INFO  
<https://opj.lagoa-acores.pt/>

#### ABSTRACT

The Youth Participatory Budget of Lagoa (YPB) - Azores is a project of the municipality for the citizens. The mission is to achieve the greatest involvement of young people in their community, through participatory democracy. Young people aged between 12 and 30 present ideas that are voted on by the whole community and implemented annually for the benefit of the municipality. Throughout the five editions, the YPB has marked the community, with the activation of schools, clubs, IPSS and informal groups in the dissemination phase with a view to receiving proposals.

The technical analysis is the responsibility of a commission, composed of members of the Municipal Youth Council and municipality technicians, also associated with the project's dissemination phase. At this stage, the proposals are worked on with the proponents in order to complement them with elements that make them more robust and community-oriented, thus taking the form of a project.

The voting phase has registered a growing adhesion, as a result of simplified voting via web and sms and voting actions for children from 8 to 12 years old, for working class and day centres. In order to achieve this mission, the external visibility of the process is assumed to be fundamental, and a communication campaign has been developed that includes the use of the image of each young finalist proponent in the decoration of public spaces, municipal vehicles and digital disclosures. This measure has an enormous impact and a multiplying effect that benefits the process of participative democracy.

The projects of the last four editions have already been fully implemented, enjoying wide dissemination and public recognition. This fact contributes to the growing association of the community with the YPB and is reflected in the participation rates, which in the 5th edition were the highest ever.



## YOUTH PARTICIPATORY BUDGETING Lagoa, Açores, Portugal

**PEÇA-LAÇO PARTICIPAÇÃO**  
**ORÇAMENTO PARTICIPATIVO JOVEM**  
LAGOA - AÇORES

**FASE 3 VOTAÇÃO**  
a partir de 15 FEVEREIRO

**VOTA E FAZ VOTAR!**  
TODAS AS PESSOAS DE QUALQUER IDADE E RESIDÊNCIA PODEM VOTAR

SITE: [opj.lagoa-acores.pt](http://opj.lagoa-acores.pt)  
ASSEMBLEIAS DE VOTO  
SMS GRATUITO: 4310  
ESCREVE NA MENSAGEM: OPJLspaçoN.º ProjetoespaçoN.º Cartão Cidadão (completo)

ENVIAR PARA O NÚMERO: **4310**  
PODES VOTAR DUAS VEZES, MAS EM PROJETOS DIFERENTES

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[opjovem@lagoa-acores.pt](mailto:opjovem@lagoa-acores.pt)  
296 960 600

**Lagoa** município

**PEÇA-LAÇO PARTICIPAÇÃO**  
**ORÇAMENTO PARTICIPATIVO JOVEM**  
LAGOA - AÇORES

IDEIAS VENCEDORAS DAS EDIÇÕES ANTERIORES

1ª EDIÇÃO  
2ª EDIÇÃO  
3ª EDIÇÃO  
4ª EDIÇÃO

**5ª EDIÇÃO**

DATA DE DIVULGAÇÃO DE VENCEDOR DA 5ª EDIÇÃO: 18 MAIO (EVENTO ONLINE). FIQUE ATENTO!

**Lagoa** município



## GUARDIANS OF THE VILLE SWAMPS

### Lima, Peru

#### PROMOTING ENTITY

Municipalidad Metropolitana de Lima

#### PERIOD

January 2019 / ongoing

#### TYPE OF EXPERIENCE

Councils / Citizen initiative

#### THEMATIC AREA

Governance / Environment / New social movements and associationism

#### SUSTAINABLE DEVELOPMENT GOALS

4 Quality education / 11 Sustainable cities and communities / 13 Climate action / 14 Life below water / 15 Life on land

#### + INFO

[http://prohvilla.munlima.gob.pe/detallenoticia.php\\_id=a5bfc9e07964f8dddeb95fc584cd965d80.html](http://prohvilla.munlima.gob.pe/detallenoticia.php_id=a5bfc9e07964f8dddeb95fc584cd965d80.html)

#### ABSTRACT

The Pantanos de Villa is one of the most important wetlands in the middle of a city in Latin America, and its conservation is at risk due to human activities that affect its environment.

Therefore there is a public very committed to environmental care and he demonstrates it with its majority attendance to natural spaces such as the wetlands. Between 2015 and 2018, 6 out of 10 people who visited the Pantanos de Villa were children. They are also citizens, however, during that time, the participation of this group in any space where they could give their opinion or proposals regarding the conservation of the Pantanos de Villa Wetland has been null and void.

We had to generate urgent changes to ensure not only the sustainability of the wetlands but also to start promoting citizenship and action from childhood. For this reason, since 2019, the Metropolitan Municipality of Lima has been promoting the practice of "Guardians of the Pantanos de Villa". It is the first experience in Peru, and one of the first in the world, that gives a decisive voice to children to act in favour of the conservation of a natural area, through active participation in the Board of Directors of PROHVILLA.

With "Guardians of the Pantanos de Villa", a group of 40 children between 8 and 12 years old has been formed on an equal basis (20 girls and 20 boys), in compliance with article 12 of the Convention on the Rights of the Child and in the framework of the adhesion of the Metropolitan Municipality of Lima to the International Network of the City of Children. They come together to propose alternatives that promote better protection and gentler activity in the marshlands.

The presence and advice of children is an important contribution to PROHVILLA, as its officials and staff learn from the children's perspective to be more sensitive, creative, attentive and empathetic in the work of wetland conservation and promotion.

The impact of this experience on the management of the area has been significant with 31 face-to-face and virtual sessions, learning and generating proposals; 5 acts of public advocacy with authorities or decision-makers, which came to fruition as Ordinance No. 2264 and Deputy Management Resolution No. 7656-2019-MML/GTU-SIT, on the protection of biodiversity in the area and accessibility measures that come to benefit the more than 25 thousand people who have visited the Pantanos de Villa since this experience was created.



## GUARDIANS OF THE VILLE SWAMPS

### Lima, Peru

Along with these actions, the guardians have been carrying out awareness-raising, sensitisation, education, research and promotion of the wetland; they have also undertaken campaigns against the use of fireworks, cleaning and recovery of public spaces, through actions that have had a great impact on the community.



INCIDENCIA Y ENCUENTRO CON AUTORIDADES



Con el Alcalde de Lima

Con el Embajador de Estados Unidos

Con el Presidente Ejecutivo de ProTransporte

REUNIONES DE LOS GUARDIANES PARA GENERAR PROPUESTAS



## JURY COMMENTS

"An innovative process is proposed that promotes the creation of a mechanism for the participation of girls and boys to guide the management of the Pantanos de Villa wetland. The children's participatory process is interesting, as well as the environmental approach. The evaluation mechanisms should be better specified."

"The presentation is clear and the annexes document provide a better understanding of the intervention. Moreover, the approach to the problem is truly innovative and is part of a global network of cities. However, it should be noted that the description of the evaluation process should be expanded: what qualitative and quantitative methods are used, what are the evaluation criteria, is it an impact, process or design evaluation? Finally, how is it accountable?"



## LIMA JOVEN ACCIONA

### Lima, Peru

15<sup>th</sup> AWARD

#### PROMOTING ENTITY

Municipalidad Metropolitana de Lima

#### PERIOD

January 2019 / December 2022

#### TYPE OF EXPERIENCE

Strategic program

#### THEMATIC AREA

New social movements and associationism / Local development / Training/learning / Legal regulations  
 Social Inclusion / Youth

#### SUSTAINABLE DEVELOPMENT GOALS

4 Quality education / 11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://www.munlima.gob.pe/>

#### ABSTRACT

Lima Joven Acciona (Action of Youth in Lima) is an original programme of the Metropolitan Municipality of Lima that seeks to promote political and citizen participation and dialogue with the city's youth, for the benefit of their communities, hand in hand with the local government and various strategic allies.

In 2019, it was identified that the active citizen participation of young people in local development processes involving the Metropolitan Government was practically non-existent. As an example of this, only two youth organisations had been identified with which the municipality's Youth Sub-management had articulated actions only for youth volunteering. In response to this problem, the Lima Joven Acciona programme was designed and implemented, based on the implementation of four strategies. In this way, the programme helps young people in Lima to develop leadership, organisational and public speaking skills. It also motivates them to be able to express their opinions and proposals for solutions, to plan and develop projects and social interventions for the benefit of their communities, as well as to participate in consultation spaces that allow for the sustainability of their actions.

Lima Joven Acciona has trained 3,000 young people in the city in leadership, organisation and public speaking, identified 300 youth organisations in Metropolitan Lima with which initiatives are being co-ordinated, involved 2,253 young people in dialogue and debate, established 56 strategic alliances with public and private institutions to achieve objectives, and promoted the design and implementation of 108 community and social projects with organised and unorganised young people.

In addition, with the articulated work of Lima's youth, four institutional spaces for youth citizen participation have been created:

- The Lima Young Leaders Network for the creation of initiatives by independent young people.
- The Metropolitan Network for Youth Organisations to make visible and generate work networks between youth organisations in the city.

## LIMA JOVEN ACCIONA

### Lima, Peru

15<sup>th</sup> AWARD

- The District Council for Youth Participation of Lima Cercado, which represents the various youth organisations in the district of Lima Cercado.
- The Metropolitan System for the Promotion and Management of Youth Policies was reactivated.

Thanks to these platforms, the sustainability of youth interventions in their community is guaranteed, regardless of the metropolitan municipal government in power, as each of these spaces is backed by normative documents.

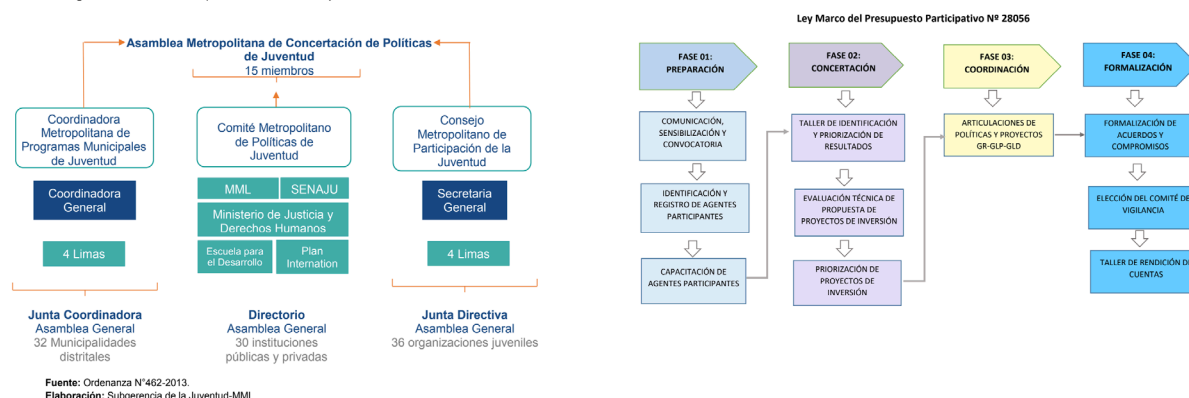


## LIMA JOVEN ACCIONA

### Lima, Peru

15<sup>th</sup> AWARD

Diagrama 1: Sistema Metropolitano de Promoción y Gestión de Políticas de Juventud



## JURY COMMENTS

"It is very innovative to frame the experience with the generational, participatory and interdisciplinary aspect. The experience answers all the questions on how to innovate for inclusion in cities. There is a good use of memory aids to facilitate transferability. However, it is not easy to understand how stakeholders have contributed."

"The proposal stands out for the involvement of young people in local decisions. It is also remarkable for building the capacity of action and initiative of youth; for the creation of institutional spaces for participation and for the inclusion of generational, participatory and interdisciplinary approaches."

"The experience has encouraged youth participation in Lima through a strong and comprehensive participatory structure. It is transferable and feasible. It implies a high degree of coordination and multi-sectoral co-responsibility. Regarding evaluation, it will be important to assess the degree of youth impact on local government public decisions."



## SYSTEMATIZATION OF THE PARTICIPATORY BUDGETING PROCESS

### Lima, Peru

#### PROMOTING ENTITY

Municipalidad Metropolitana de Lima

#### PERIOD

February 2021 / April 2021

#### TYPE OF EXPERIENCE

Participatory budgeting

#### THEMATIC AREA

All

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<http://www.transparencia.munlima.gob.pe/presupuesto-participativo>

#### ABSTRACT

The creation of the “Computer System for the development of the Participatory Budget Process of the Metropolitan Municipality of Lima” was achieved thanks to the joint effort of various areas of the Metropolitan Municipality of Lima and the Regional Government Programme of Metropolitan Lima, linking and articulating common actions to involve the greatest number of citizens and neighbourhood organisations in the process, with the aim of improving the conditions and quality of life of citizens in their respective localities.

This initiative arose from the need to allow the participation of neighbours in the Participatory Budget process, allowing them to express their ideas, projects and initiatives without being physically exposed at this time of health emergency.

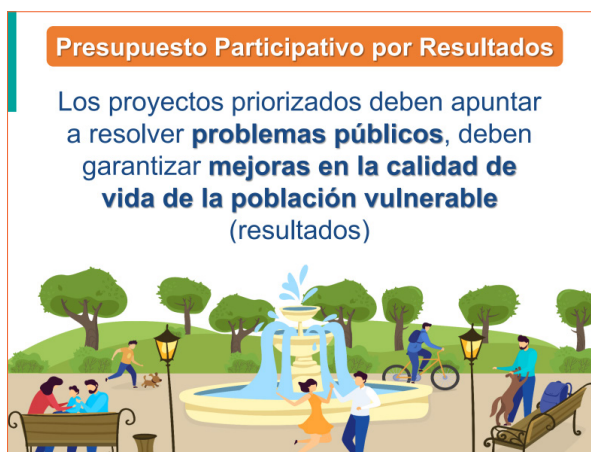
From an institutional point of view, we consider that the “Computer System for the development of the Participatory Budget Process of the Metropolitan Municipality of Lima” is a management tool that can be replicated in any territorial area at the national level, promoting the inclusion of people with physical disabilities and safeguarding the health of those at risk of being severely affected.

On the other hand, the emphasis on promoting the presentation of projects of a social nature meant that 24% of the projects prioritised in this process had this focus and 15% of the total budget was of this nature, in contrast to previous years in which this type of project was non-existent and in which road infrastructure took precedence.

Finally, it is worth highlighting the strengthening of State-Society relations, since the representatives of the population's organisations and the Metropolitan Municipality of Lima have jointly prioritised the investment actions or projects to be implemented, generating commitments from all the participating agents to achieve the strategic objectives for the benefit of the population.

## SYSTEMATIZATION OF THE PARTICIPATORY BUDGETING PROCESS

### Lima, Peru



### JURY COMMENTS

"The experience facilitates participation in the definition of the budget through ICTs. It promotes a social approach to project development. It is transferable and feasible to implement as long as the conditions for the use of digital tools are in place. It involves a considerable degree of coordination within government and with civil society. It is designed and managed by the local government. Includes mechanisms for evaluation and public accountability."

"Some of the positive aspects are:

- The presence of social projects [24% of the total] with a real perspective towards the most vulnerable groups.
- Good project documentation, showing a real interest in transparency
- One of the few CPs at metropolitan level in the world.

Regarding some limitations:

- It is a process reduced to its digital dimension, which for a metropolis like Lima does not seem to be compatible with reaching vulnerable groups.
- It is a project that has been designed and implemented as a bureaucratic machine, extremely regulated and codified, leaving no room for deliberative aspects.
- Moreover, only 182 organisations have participated.
- It is a micro PB, one of the smallest internationally: only 0.4 \$/inhabitant, with 3.7 million \$ for 9.67 million inhabitants."

## PARTICIPATORY PROCESS OF MARTIM MONIZ SQUARE

### Lisboa, Portugal

#### PROMOTING ENTITY

Câmara Municipal de Lisboa

#### PERIOD

December 14, 2020 / January 15, 2021

#### TYPE OF EXPERIENCE

Participatory process / Consultation

#### THEMATIC AREA

Urban management

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities

#### + INFO

<https://lisboaparticipa.pt/martimmoniz>

<https://www.am-lisboa.pt/documentos/1600964192G5oBR1wr8Wk17XH8.pdf>

#### ABSTRACT

The Martim Moniz Participatory Process, with the goal of promoting the requalification of this important Lisbon square, used a survey approach by questionnaire and Focus Groups (online). The aim was to know the relationship of the Lisboans with the square and collect ideas for its requalification. The survey was made available on the Lisboa Participa website and in person at Martim Moniz Square. It was a dynamic process, integrating the multicultural reality of that territory, with work in the field, of articulation with the local community and with all citizens in general.

For the statistical analyses, the data from 1009 survey respondents were considered. The data collected was analysed using the quantitative method, with recourse to SPSS (Statistical Package for the Social Science) statistical software for the analysis of closed answers and relationships between variables. The open question of the questionnaire was addressed by grouping according to word clusters. While the evidence gathered from the Focus Groups had qualitative analysis as methodology.

As for the methodology, it is contemplated: Publication of a draft report with the result of the participation, including a period for possible proposals for improvements to the document or complaints; Presentation at a Town Hall meeting of the conclusions of the public participation and a proposal for a preliminary programme of the project to alter the Martim Moniz Square; Technical and specialized participation, open and plural, for the development of spatial proposals (design of proposals that materialize the results of the public participation); Approval, in a Town Hall meeting, of the base programme for the international public tender for the Martim Moniz Square execution project; Involvement of partners in the field, namely, organizations, associations, institutional partners (parish council) and territorial networks.

11 online focus groups (discussion sessions lasting 60 minutes) were held, in order to collect contributions from citizens who usually do not participate in these initiatives (e.g., the international community, the elderly, young people), thus seeking to ensure the inclusion of various socio-demographic groups. The data was analysed by mapping expressions and ideas grouped by themes and recording their frequency (number of people who mentioned the expressions or ideas).



## PARTICIPATORY PROCESS OF MARTIM MONIZ SQUARE

### Lisboa, Portugal

Complementary initiatives also included 1) a work session with the Movement “Jardim no Martim Moniz,” to listen to the citizens who created a proposal prior to this participatory process to which is associated a petition with 1600 signatures delivered to the Municipal Assembly on 30 April 2019; 2) a challenge launched through the Parish Council of Santa Maria Maior to the Kindergarten and primary school of the parish for children to freely draw the future of the Square.

In this study, 1156 citizens participated (1009 in the survey + 74 in focus groups + 73 children with drawings) of different age groups, qualifications and nationalities. All of the city’s parishes were represented in the survey.

A total of 11 focus group sessions were held, 7 of which with local entities or entities whose activity is carried out in the parish of Santa Maria Maior and which allowed the inclusion of various under-represented groups.



FUTURO DO  
MARTIM MONIZ

**Dê voz às  
suas ideias  
e participe.**

Até  
15 JAN

**Participe!**

-  Responda  
ao Inquérito
-  Visite a  
Exposição
-  Sessões de discussão - Focus group  
Faça a sua pré-inscrição

## PARTICIPATORY PROCESS OF MARTIM MONIZ SQUARE

### Lisboa, Portugal



### JURY COMMENTS

"Participatory process for the Martim Moniz square is a new experience, which ended in January 2021 and has a sectoral and limited scope aimed at making improvements to the square, based on a participatory process. It is interesting to note that the pandemic forced the construction of entirely digital alternatives. In order to improve the presentation of the project, the point of evaluation of the experience should be broadened."

"Some of the positive aspects are:

- Interesting mix of participatory techniques and processes
- Process concerning one of the emblematic squares of the city and requiring an intervention
- Excellent intra-municipal articulation, junta de freguesia and consultants to carry out the project
- Openness of the project and communication effort

Regarding some limitations:

- Mostly virtual process [pandemic context]: it is doubtful, however, that this process will strengthen the inter-community and citizen links that will be important in future steps to be able to implement the ideas. A limited part of the process was off-line
- We do not know if the municipality will finally integrate the demands of the participants into the process. The whole impact of the process will depend on this.

## MODELO CONVIDA

### Lourinhã, Portugal

#### PROMOTING ENTITY

Câmara Municipal da Lourinhã

#### PERIOD

2006 / ongoing

#### TYPE OF EXPERIENCE

Urban planning / Citizen initiative / Development of a sustainable development project for the village

#### THEMATIC AREA

Governance / Education / Urban management / Security / Environment and/or urban agriculture / Culture / Local development / Training/learning / Social inclusion

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://cm-lourinha.pt/>

#### ABSTRACT

This project is part of a new model of public management, based on the empowerment of a new citizenship, on the emergence of an organized and active civil society, alongside the municipality, capable of producing development and change.

The project started with a citizen who considered that it was urgent to reverse the degradation of the village space, to improve the quality of life and to settle people. This citizen was joined by other citizens, and together they drew up a sustainable development project for the village, which they presented to the municipality.

In parallel, and since there were no means in the municipality to develop what was proposed, they sought partnerships and developed the plan, always informing and discussing the process with the municipality and having its support whenever necessary.

One of the first partnerships was with the Lisbon School of Fine Arts to develop sculptures to enhance the intangible heritage of the village, which were the starting point for the requalification of the public space.

This initiative leveraged much of the requalification of the village and valorisation of the heritage. The empowerment mechanisms included forums, actions of the theatre of the oppressed with adults, theatre with children, calls for participation at specific moments, pedagogical actions programmed with the municipality.

In parallel, the Municipality held meetings with the Citizenship Group in order to consult them about what they considered to be best for the village, in the context of the Municipality's Strategic Development Plan.

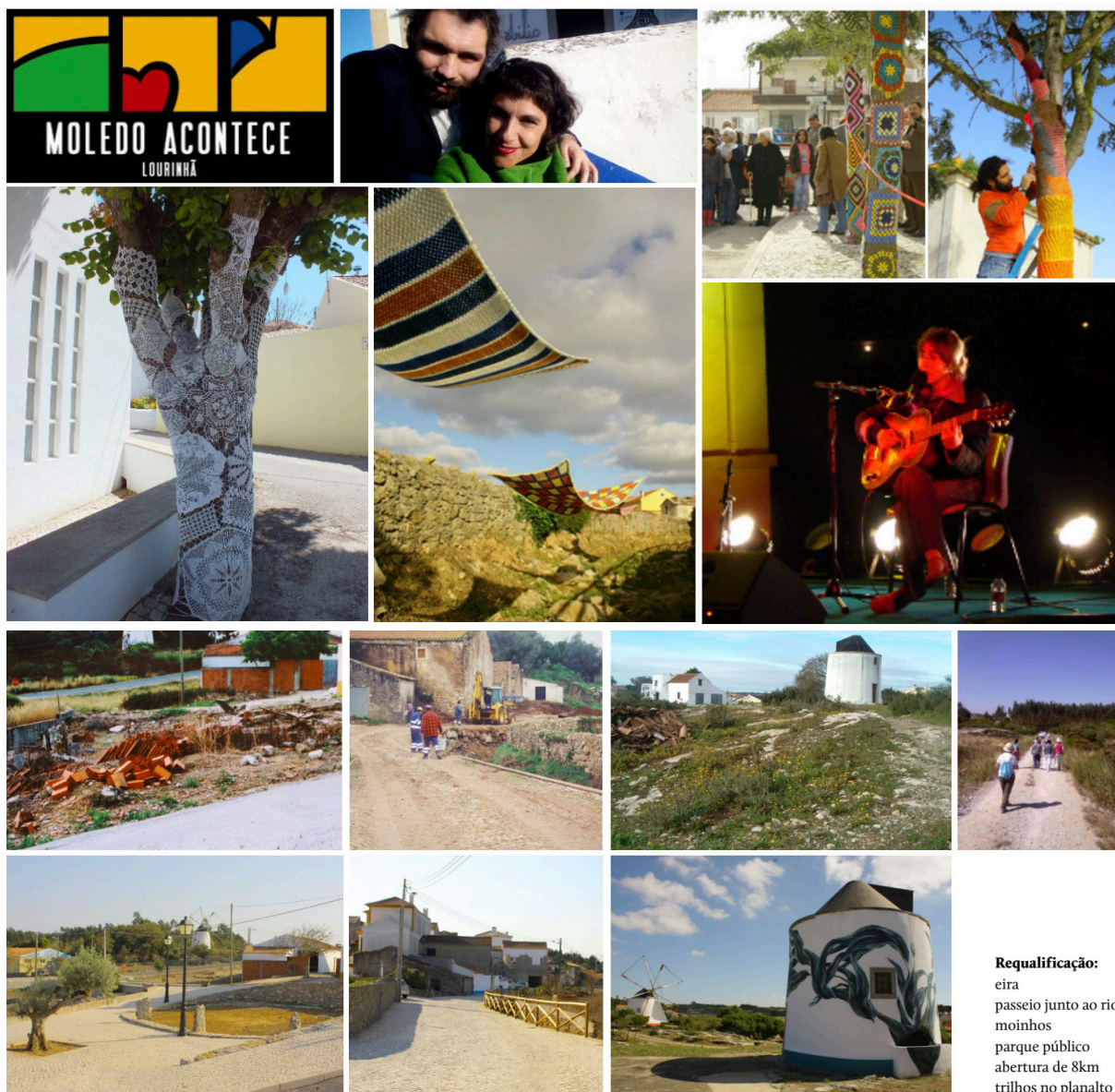
In 2020, a communication dynamic was established by the Municipality that involves quarterly meetings with the Citizens' Group and in which the Parish Council also participates, so that strategies are defined together, actions programmed and forms of mutual support.



## MODELO CONVIVA Lourinhã, Portugal

The project continues to be developed and a public space for leisure is being re-qualified and, depending on the will of the population, and with new partnerships, there is a focus on the economic and environmental aspects, which includes rethinking agricultural production and studying the possibility of creating products with the stamp of the village and the citizenship project.

## Desenvolver: Moledo acontece



## MODELO CONVIDA

### Lourinhã, Portugal

Moledo: valor e futuro > Moledo ComVida

Moledo ComVida: resultados

## Participar: envolvimento e parcerias



\* Projeto Moledo com vida: As parcerias e a cidadania como alavancas do desenvolvimento. Ana Roque, 2017

10

"As pessoas aproximam-se e sem querer as pessoas estão no projeto."



Moledo: valor e futuro > Moledo ComVida

Moledo ComVida: resultados

## Participar: envolvimento e parcerias



Todo o projeto foi feito com poucos recursos financeiros, sem subsídios, através de parcerias, envolvimento dos cidadãos, e apoio da Câmara Municipal.

Necessidades	Como foi conseguido
Pedra para as esculturas	Oferta
Local para trabalhar	Oferta
Dormidas (5 escultores 5 meses)	Parte oferta
Alimentação escultores	Oferta
Transporte	Oferta
Máquinas para requalificação espaço	Cedidas Câmara

"Os cidadãos e as entidades devem ser o suficiente para promover o desenvolvimento da comunidade."

\* Projeto Moledo com vida: As parcerias e a cidadania como alavancas do desenvolvimento. Ana Roque, 2017

9



## YOUTH + BIG: PSYCHOSOCIAL RISK MANAGEMENT AND COMMUNITY-BASED REHABILITATION FOR CITIZEN SAFETY

### Manizales, Colombia

PROMOTING ENTITY  
Alcaldía de Manizales

PERIOD  
January 2014 / Ongoing

TYPE OF EXPERIENCE  
Workshop/meeting for diagnosis, monitoring / Community-based rehabilitation and inclusion

THEMATIC AREA  
Security / Job creation / Local development / Training/learning / Social inclusion

SUSTAINABLE DEVELOPMENT GOALS  
11 Sustainable cities and communities

+ INFO  
<https://manizales.gov.co/>

#### ABSTRACT

In order to describe the actions that are being carried out in the peace-building programme “Pégate al parche más grande” (Stick to the biggest patch), it is important to understand the phenomena of interpersonal violence, behaviours contrary to coexistence in young people, and the consumption of psychoactive substances.

Underlying these three superficial phenomena, can be added suicidal behaviour and alterations in some biological systems, which we must intervene hand in hand with the health sector. However, beneath the biological factors there are complex social systems, and even below these social systems, there are living conditions, which make the problem much more serious. The programme has tried to have an impact on the root of these phenomena, on living conditions. It is for this reason that the programme has a number of strategies to be implemented:

1. Deployment, training and supervision of a multidisciplinary mobile team of psychosocial assistance;
2. Establishment of temporary psychosocial support centres in camps and host communities;
3. Organisation of cultural and socio-relational activities, creative and art-based activities, rituals and celebrations, sports and games, non-formal education and informal learning activities;
4. Counselling and support groups and training in counselling methods;
5. Referral mechanisms for people with severe mental disorders; interpretation; cultural mediation; and strengthening national mental health systems;
6. Integration of a mental health perspective into the protection framework for vulnerable people affected by conflict.



## YOUTH + BIG: PSYCHOSOCIAL RISK MANAGEMENT AND COMMUNITY-BASED REHABILITATION FOR CITIZEN SAFETY Manizales, Colombia



### JURY COMMENTS

"The policy is extremely interesting but the presentation should go into more depth on some dimensions. The experience is transferable to the national level as it is derived from the Colombian mental health legislation. It is feasible insofar as it has diagnostic instances, but this dimension is poorly developed in the form. Regarding evaluation, some evaluation methods are mentioned, but they do not provide an evaluation strategy, i.e. it is not explicit what they want to measure and assess with these techniques; nor is there any trace in the form of a monitoring or accountability system."

## FIGHTING SOIL EROSION

### Marrupa, Mozambique

#### PROMOTING ENTITY

Conselho Municipal da Vila de Marrupa

#### PERIOD

2020 / Ongoing

#### TYPE OF EXPERIENCE

Participatory budgeting / Participatory planning

#### THEMATIC AREA

Environment and agriculture / Territorial Management

#### SUSTAINABLE DEVELOPMENT GOALS

8 Decent work and economic growth / 11 Sustainable cities and communities / 13 Climate action / 15 Life on land

#### + INFO

<https://www.facebook.com/municipiodemarrupa/>

#### ABSTRACT

In a context of severe soil erosion, causing losses in agricultural production and affecting the local economy and food security, the Municipality of Marrupa is trying to stop erosion by planting vet-green grass, banana plants, constructing gabions and banning used tires with the collaboration of the population.

The practice was coordinated with other actors as we became concerned with the situation of increasing erosion and ended up implementing these methods that are giving positive effects. We evaluate the extent to which after combating erosion it reduces and report back to the municipal council.

The most important objective is that there will be an exchange of experience and responsibility of political actors in the consolidation of open and inclusive governance. The procedure is transferable at the local and regional level in the sense that the people who participate in the work will pass it on or will implement it in other places.

## YOUTH PARTICIPATORY BUDGET

### Massamá e Monte Abraão, Portugal

#### PROMOTING ENTITY

União das Freguesias de Massamá e Monte Abraão

#### PERIOD

November 2019 / ongoing

#### TYPE OF EXPERIENCE

Youth Participatory budgeting / Digital participation / E-government/open government

#### THEMATIC AREA

Governance

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://www.uf-massamamabraao.pt/uniao-das-freguesias/noticias/noticia/orcamento-participativo-op-jovem-resultados-finais-39>

#### ABSTRACT

The Youth Participatory Budget (YPB) was launched in November 2019, aimed at young people aged between 11 and 22 and with an endowment of €20,000. It emerged with the main objective of empowering young people, bringing them closer to decision-making power. This approach has been observed in the participation of young people in this project, specifically through the presentation and voting of proposals for improvement for the parish. Gamification has been associated with this participatory democracy project, since by participating (submitting and voting on proposals; receiving votes; making constructive comments on the proposals...) young people accumulate points, visible in the participation ranking and obtain prizes.

The strategy designed for the YPB has always counted on the constant participation of young people, who are an integral part of the construction of the whole process. Through a working group with students representing the 5 schools of the parish (2nd cycle, 3rd cycle and high school), in October 2019, 30 young people participated in 4 co-creation sessions and defined the main rules of the Participation Regulations of the YPB. Between January and March 2020, 13 “Points of the Parish” (participation sessions in which young people, in teams of 2 to 5 elements, present and discuss proposals for the Parish) were held in the 5 schools, gathering the participation of 458 young people, resulting in the presentation of 102 proposals.

After the interregnum caused by the pandemic, the YPB resumed its activity in September, with the technical analysis team (students, teachers, representatives of the school councils and the Parish Union) analysing the proposals on the basis of the rules of participation, deciding on the passage of 28 proposals to the voting phase. This phase took place between 28 September and 16 November, both online and in the classroom, and 1251 young people voted. Given the pandemic situation, the final results were presented live on the Parish Council’s Facebook page. In March 2021, we started the 2nd edition of this project, namely with the realisation of 20 Points of the Parish, in which 441 young people participated and submitted 130 proposals that will be analysed by a technical team, composed of students, teachers and representatives of the school management. In short, the YPB has been a constant challenge for all those involved in these two editions and the participation of young people has been very fruitful.



## YOUTH PARTICIPATORY BUDGET Massamá e Monte Abraão, Portugal



## PARTICIPATORY PROCESS OF THE AIR AND CLIMATE PLAN Milano, Italy



SPECIAL MENTION

PROMOTING ENTITY  
Comune di Milano

PERIOD  
July 2020 / February 2021

TYPE OF EXPERIENCE  
Workshop/meeting for diagnosis, monitoring, etc. / Audience/forum / Digital participation / E-government/open government

THEMATIC AREA  
Governance / Transport / Urban management / Health / Environment and/or urban agriculture / New social movements and associationism / Culture / Housing / Environment and/or urban agriculture

SUSTAINABLE DEVELOPMENT GOALS  
3 Good health and well-being / 7 Affordable and clean energy / 11 Sustainable cities and communities / 12 Responsible consumption and production / 13 Climate action

+ INFO  
<https://partecipazione.comune.milano.it/>

### ABSTRACT

The Air and Climate Plan (PAC - Piano Aria e Clima) is a framework document, a “plan of plans”, which aims at supporting and guiding the Municipality of Milan in reaching climate neutrality by 2050. Climate change policy must include public participation, as recommended by several major policy documents on climate change. Article 6 of the 1992 United Nations Framework Convention on Climate Change calls for parties to promote and facilitate “public participation in addressing climate change and its effects and developing adequate responses” (UNFCCC, 1992, p. 17). Indeed, the ambitious systemic approach to the challenge of climate emergency contained in the PAC requires the involvement of “challenge owners” (public administrators, companies, universities, NGOs...) as well as the education and engagement of the wider citizens’ community. In order to promote the transition towards new, more sustainable, and less carbon-intensive lifestyles, it is key that local communities do understand and activate leverage points able to produce social innovation and promote behavioural change.

The PAC inaugurated the digital participatory platform of the Municipality of Milan, Milano Partecipa (Milano participates), developed from the open source project Decidim, born in 2016 promoted by the Barcelona City Council. That of the PAC was the very first participatory project to be hosted on Milano Partecipa and has made extended use of the features offered by the digital platform. All its phases, documents and meetings can be found on <https://partecipazione.comune.milano.it/processes/piano-aria-clima>. A participatory agreement outlining the phases of the process and its rules ensures that all participants are informed about the details of the procedures and the outcome of their contributions.

### Phase 1 (July-October 2020)

- Launch of an online multiple-choice questionnaire to assess the level of awareness on climate change and sustainability issues: more than 7,500 people respond; results are presented publicly
- Stakeholder mapping through internal selection and via a Public Call

# PARTICIPATORY PROCESS OF THE AIR AND CLIMATE PLAN Milano, Italy



SPECIAL MENTION

## Phase 2 (October 2020-February 2021)

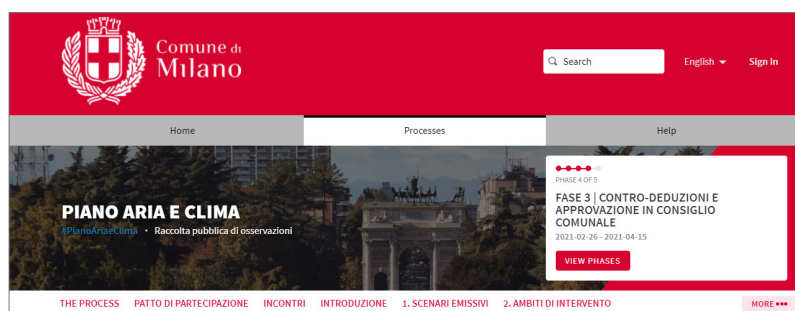
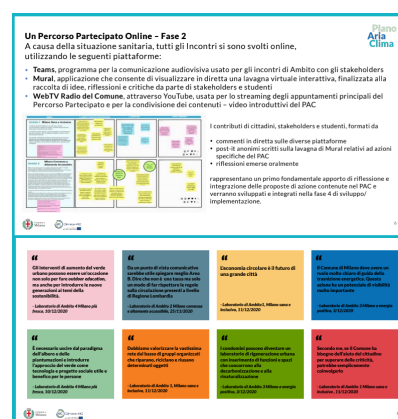
- 4 Thematic Laboratories which involve 180 stakeholders organised in working groups and citizens via online streaming
- 9 District Meetings which involve 2,500 citizens online
- Citizens' Table involving 50 participants, drawn by lot under supervision of the City statistical office, representing different genders, age groups, education level and work activities (originally the number was supposed to be higher, but had to be reduced due to Covid restrictions)
- Online public consultation on Milano Partecipa: in 45 days citizens and city users submit 486 amendments and several comments to the text of the plan

## Phase 3 (February-May 2021)

- Citizens' inputs are publicly addressed and transferred to the City Council for adoption

## Phase 4 (2021-2030)

- PAC is enacted, monitored, and reviewed by a permanent civic participatory body



## JURY COMMENTS

"The experience is based on careful planning that recovers good participatory practices such as the articulation of tools, transparency, mapping of actors, and a focus on inclusion. It has a methodology that can be adapted to any other public policy instrument. It implied a high degree of coordination and multi-sectoral co-responsibility. It includes evaluation and accountability mechanisms."

"The Air and Climate Plan Participatory Process is innovative in that it addresses, from a multi-level and multi-method approach, climate change policy, environment and sustainability; aiming at achieving climate neutrality by 2050 and improving the quality of public decision-making. It is noteworthy that the online consultation on the Plan inaugurated the City Council's digital platform, Milano Partecipa. It is a small but relevant and well-detailed project that allows for a clear visualisation of the process."



# ADAPTATION OF PUBLIC CONSULTATION MECHANISMS TO COVID-19 CONDITIONS

## Montreal, Quebec, Canada

### PROMOTING ENTITY

Office de consultation publique de Montréal

### PERIOD

March 2020 / ongoing

### TYPE OF EXPERIENCE

Urban planning / Public Consultation

### THEMATIC AREA

Urban management / Governance

### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

### + INFO

<https://ocpm.qc.ca/fr/english>

### ABSTRACT

The Office de consultation publique de Montréal is an independent organization created under the Charter of the City of Montréal. It defines itself as a neutral third party that allows citizens to be heard on major urban planning issues, but also on any other issue for which it is mandated. The Office's mandate is to promote and facilitate the broadest possible participation of citizens and groups in the city of Montréal. It also has a mandate to develop and promote best practices in the field of public consultations. The pandemic situation that broke out in March 2020 posed a huge challenge in terms of citizen participation. Indeed, how to involve citizens if meetings, conferences and public activities are prohibited. There was still the option of digital consultations.

Fortunately, the OCPM already had extensive experience in this area, but always as a complement to face-to-face activities. This time, the situation was quite different. Everything had to be done virtually without the possibility of real physical participation. One of the leitmotifs of the OCPM is participation without exclusion. It soon became apparent that this objective of participation for all could be called into question for sections of the population with limited access to and less ability to use digital tools.

To address this issue, the Office conducted a broad survey of all stakeholders in public consultations, including those who participate only in person, contributing orally to the debate and expressing opinions. The result was the design of a consultation procedure that, while largely virtual, could allow everyone to ask questions and express an opinion by mail or through a simple live phone or voicemail. At the same time, the Office also gave citizens and participants more time and flexibility by separating the presentation of the project submitted for consultation. Our traditional method meant that citizens could ask clarifying questions in the room immediately after the presentation of a project. The adapted method gives citizens a two-week window to prepare questions, to listen to the presentation again or to read the content on the website or in transcripts provided by post. This is something we intend to keep for the future.

In sum, our unique situation will have allowed us not to exclude more marginal populations from our consultations and to eventually improve our processes.

## ADAPTATION OF PUBLIC CONSULTATION MECHANISMS TO COVID-19 CONDITIONS

Montreal, Quebec, Canada



## MY CITY, MY FUTURE

### Nilüfer, Turkey

PROMOTING ENTITY  
Nilüfer Municipality

PERIOD  
January 2019 / January 2020

TYPE OF EXPERIENCE  
Workshop/meeting for diagnosis, monitoring, etc. / Participatory budgeting

THEMATIC AREA  
Governance / Decentralization / Local development

SUSTAINABLE DEVELOPMENT GOALS  
11 Sustainable cities and communities / 16 Peace, justice and strong institutions

+ INFO  
<https://www.nilufer.bel.tr>

#### ABSTRACT

Nilüfer Municipality was the first municipality in Turkey to design and implement a Strategic Plan in 2002. With this initiatory vision, the municipality implements studies to create a participatory, accountable and transparent structure where the processes can be monitored, and budgets can be divided according to strategic priorities, questioning its capacity, challenges, resources and needs. Strategic Plans have been generalized in Turkey by making it obligatory for cities with more than 50.000 population after 2006.

Nilüfer Municipality aims to create its strategic plans with participation of its stakeholders. So based on the previous experience the municipality improved its strategic plan studies for 2020-2024 and designed a participatory process with the understanding of "joint governance". With this context, during the strategic plan studies, activities such as Neighborhood Workshops which brings people with municipal decision-makers in 64 neighborhoods, children workshops, and idea-sharing meetings were organized with the slogan "My Neighborhood is My Future". On the other hand, the needs and priorities of the city were determined in the light of "stakeholder perception surveys" by ensuring the participation of all citizens in the process. As a result of this participatory process, the 2020-2024 Strategic Plan was designed under 5 main strategic aims: Corporate Development, Urban and Rural Development, Social Development, Ecological Balance and Economic Development. According to these aims, projects related to the concept of "New Generation Nilüfer" have been prioritized while services-investments have been planned. "New Generation Nilüfer" concept refers to structuring a city by looking at the world through the eyes of a child or a young person. The concept takes into account the needs of children and young generations, who are not only our future, but also today's partners.

Nilüfer Municipality has carried out joint studies with the Youth Assembly of Nilüfer Community Council representing young people living in Nilüfer from the early stage of the Strategic Planning process until the last decision was made. In this context, a model has been implemented where young people can present their opinions and be included in local decision-making mechanisms. With "My City, My Future" project, participatory studies carried out not only for a liveable city but also to create a city where people will enjoy living, sustainable development is realized and that brings quality of life to people in all aspects. Activities and projects have been determined for 2020-2024 terms to empower local democracy by increasing participation, integrating arts and sports into daily life, and ensuring children, youth, women, elderly and people with disabilities to take an active part in social life with social municipal implementations and services.



## MY CITY, MY FUTURE Nilüfer, Turkey

During the designing process of Nilüfer's 2020-2024 Strategic Plan, all stakeholders contributed to the vision, mission and values of the municipality and all decisions were made with these contributions. Thus, these studies enabled the five-year-long planned activities to be designed according to the real needs, to be determined in a wider perspective and to be diversified. All these participatory studies make the project sustainable by identifying and implementing activities that can meet Nilüfer's environmental, economic, cultural and social needs. Direct participation of citizens, disadvantaged groups and other stakeholders living in Nilüfer in the strategic planning process enable these groups to increase their belonging to the city and to adopt the concept of active citizenship.



### JURY COMMENTS

"Public consultation and co-creation appear as important values and strength of the project, however civil society does not seem to have much space in the accountability, monitoring and evaluation exercise as it appears in the hands of the institution."

"Good focus on youth as drivers of future urbanism."

## ONLINE PUBLIC CONSULTATION FOR THE REVISION OF THE STRATEGIC PLAN FOR THE STATE OF NUEVO LEÓN

### Estado de Nuevo Leon, Mexico

#### PROMOTING ENTITY

Consejo Nuevo León para la Planeación Estratégica

#### PERIOD

April 24, 2019 / February 27, 2021

#### TYPE OF EXPERIENCE

Workshop/meeting for diagnosis, monitoring

#### THEMATIC AREA

Governance / Local development / Economy / Education / Urban management

#### SUSTAINABLE DEVELOPMENT GOALS

8 Decent work and economic growth / 9 Industry, innovation and infrastructure / 11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://www.conl.mx/noticias/52>

<https://participa.conl.mx/posicionamientos-institucionales>

#### ABSTRACT

The Nuevo León Council (CONL) is a non-partisan, consultative and proactive body of the State (regional government), composed of the private sector, civil society, public administration and academia. In 2015, the Strategic Plan for the State of Nuevo León was published, and they decided that the law must be reviewed periodically to update diagnoses and adjust objectives and/or goals.

Consejo Nuevo León, in the framework of the review of the Strategic Plan initiated in 2019, carried out an online public consultation through the Participa and Inteligencia platforms.

The Plan review process was designed by the National Public Policy Laboratory (LNPP) of the Centre for Economic Research and Teaching (CIDE) based on recommendations made by the Organisation for Economic Co-operation and Development (OECD) to improve the State's monitoring and evaluation system.

The review process has 5 phases:

1. Preparation of diagnostics
2. Working groups
3. Drafting and design
4. Review
5. Publication

Stage 3 resulted in new drafts of the Plan that were submitted for public review in a democratic, diverse and participatory public feedback process.

With the COVID-19 pandemic and the resulting confinement, the review was threatened and the CONL team with the LNPP designed a public consultation process to validate the draft Plan and define the indicators and targets of the updated Plan in a digital ecosystem.

The online consultation consisted of two processes based on the use of online digital platforms:

- [Participa.conl.mx](https://participa.conl.mx): a consultation of the draft chapters was carried out.
- [Inteligencia.conl.mx](https://inteligencia.conl.mx): collective intelligence exercises were carried out for the validation and identification of indicators, as well as the definition of long-term goals.

## ONLINE PUBLIC CONSULTATION FOR THE REVISION OF THE STRATEGIC PLAN FOR THE STATE OF NUEVO LEÓN

### Estado de Nuevo Leon, Mexico

Participa.conl.mx is a platform deployed on PubPub, developed by Knowledge Futures Group, a non-profit organisation founded between MIT Press and MIT Media Lab. Participa.conl.mx allowed for real-time review of the Plan's drafts among institutions, commission members and state public administration, as well as all interested Neolonians. This was done with contributions and discussions among users and with the contribution of institutional positions by local, national and international organisations on the comprehensiveness of the Plan.

Inteligencia.conl.mx is based on the collaboration between CONL and CIDE's LNPP for the methodological development and implementation of an online platform of a participatory nature, which would incorporate the collective intelligence of various specialists for the identification and validation of indicators and the establishment of long-term goals.

The experience was successful and a specialised guide was created to freely replicate the participa.conl.mx process. In addition, PubPub recognised the exercise as a success story and is seeking to make inteligencia.conl.mx open source. Thanks to this exercise, the revised Strategic Plan is now more robust, comprehensive and complete than the previous version.



### JURY COMMENTS

"The experience effectively applies ICTs to complete a participatory process of reviewing and updating a Strategic Plan. It is transferable and feasible. It involved a high degree of multi-sectoral coordination and co-responsibility of citizens in its design and management. It includes elements of evaluation and accountability. No significant involvement of government actors in the design, management and participation of the process."



## CITIZEN SECURITY OBSERVATORY

### Estado de Querétaro, Mexico

#### PROMOTING ENTITY

Centro Estatal de Participación Ciudadana de Querétaro (CEPACIQ)

#### PERIOD

February 2020 / February 2021

#### TYPE OF EXPERIENCE

Workshop/meeting for diagnosis, monitoring, etc. / E-government/open government

#### THEMATIC AREA

Governance / Security / Environment and/or urban agriculture / New social movements and associationism / Legal regulations / Social inclusion

#### SUSTAINABLE DEVELOPMENT GOALS

5 Gender equality / 10 Reduced inequalities / 11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<https://cepaciq.segobqueretaro.gob.mx>

#### ABSTRACT

The Citizen Security Observatory is a mechanism for evaluating the efficiency and effectiveness of public policies, programmes and/or actions of the Government of the State of Querétaro, generated through the proposal of the Citizen Participation Council on Security, which is a mechanism for citizen participation of the State Centre for Citizen Participation of Querétaro. Once the call for its formation was issued, the Observatory was made up of three citizen profiles with specialisations in criminal law, human rights and knowledge of gender violence from a feminist perspective; the results of the analysis of the Observatory were made known to the government authorities responsible for issuing the document.

The results of the analysis, with its recommendations and observations, as well as strengths and weaknesses, were also made known to the group of citizens who make up the Citizen Participation Council on Security, which had up to 180 days to analyse all aspects related to the issuance and subsequent implementation of the protocol for its improvement. As for the authorities who knew the results of the analysis, it was decided to take a pause in the publication of the protocol in the official newspaper of the State Government in order to improve and adapt the document considering the recommendations made by the observatory. This is a precedent in matters of citizen participation, where their valuable opinion is taken into account for decision making.

## CITIZEN SECURITY OBSERVATORY

### Estado de Querétaro, Mexico



#### JURY COMMENTS

"It is an interesting and innovative experience, as it implements a participatory approach in a public policy area where it is not so common. Regarding the evaluation process, it is really difficult to establish an evaluation parameter for a review process and recommendations, however, it would be interesting to evaluate processes and results in order to know the advantages and risks of the implementation that could be useful for future implementations."

## CITIZEN HEALTH OBSERVATORY

### Estado de Querétaro, Mexico

#### PROMOTING ENTITY

Centro Estatal de Participación Ciudadana de Querétaro (CEPACIQ)

#### PERIOD

20 november 2020 / 20 February 2021

#### TYPE OF EXPERIENCE

Workshop/meeting for diagnosis, monitoring, etc. / Audience/forum / E-government/open government  
 Citizen initiative

#### THEMATIC AREA

Health / New social movements and associationism / Urban management / New social movements and associationism / Local development / Training/learning / Social inclusion

#### SUSTAINABLE DEVELOPMENT GOALS

3 Good health and well-being / 11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### + INFO

<http://ocq.mx>

#### ABSTRACT

The Citizen Health Observatory is a mechanism for evaluating the efficiency and effectiveness of public policies, programmes and/or actions of the Government of the State of Querétaro. It has been generated through the proposal of the Citizen Participation Council on health, which is a mechanism for citizen participation of the State Centre for Citizen Participation of Querétaro, to analyse, evaluate and supervise the information, actions and programmes generated in relation to the SARS-CoV-2 virus pandemic, and to generate and publicise possible improvements and recommendations derived from the analysis carried out. Likewise, the citizen members of the observatory proposed the creation of two complementary actions, namely the COVID 19 News Forum in Querétaro and the informative video capsules through social networks, with the participation of various specialists in the area of health and the general population interested in the projects emanating from the observatory.





## CITIZEN HEALTH OBSERVATORY Estado de Queretaro, Mexico



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### JURY COMMENTS

"We can highlight that the axes are clear and well designed: statistics, epidemiological surveillance, etc... Some of the proposals are clear, such as the current affairs forum and the video capsules. There is also a good use of digital information. On the other hand, the main limitation is the lack of a "popular and citizen" dimension with feedback from citizens. It is a project set up by 4 'citizen' professionals, very specialised - maybe not bad for a start - but we are far from participatory democracy. So the biggest innovation is the creation of the Citizen Observatory on health itself and the relationship with COVID 19 and the measurement of its effects, very relevant especially in the Mexican context, and an "exportable" concept."

## SOCIAL PARTICIPATION FOR THE CONSTRUCTION OF THE SUSTAINABLE DEVELOPMENT AND CLIMATE ACTION PLAN OF THE CITY OF RIO DE JANEIRO / Rio de Janeiro, Brazil



SPECIAL MENTION

### PROMOTING ENTITY

Prefeitura da Cidade do Rio de Janeiro

### PERIOD

2018/ 2020

### TYPE OF EXPERIENCE

Urban planning Workshop/meeting for diagnosis, monitoring, etc. / Audience/forum / Citizen initiative Digital Platform

### THEMATIC AREA

Environment / Governance / Education / Transport / Urban management / Health / Security / New social movements and associationism / Culture / Housing

### SUSTAINABLE DEVELOPMENT GOALS

4 Quality education / 11 Sustainable cities and communities / 13 Climate action / 15 Life on land  
 16 Peace, justice and strong institutions / 17 Partnerships for the goals

### + INFO

<https://participario-pcrj.hub.arcgis.com/>

### ABSTRACT

The Sustainable Development and Climate Action Plan, coordinated by the Planning Office of the Undersecretariat for Planning and Monitoring Results, was created after listening to cariocas about their hopes, priorities and aspirations for the future of the city. More than 35 thousand people participated directly in the dialogues for the future of the city in the next 30 years. Through polls on the [participa.rio](#) platform, cariocas left their contributions. Face-to-face activities were fundamental for the literal dialogue with the population. The projects included not only improvements for the city's infrastructure, but for the people who live there. In these activities, it was possible to deepen understanding, review definitions pointing to specific needs, engage and involve participants, stimulate citizenship and effectiveness in policies and planning. This decentralisation of the process sought to share responsibilities, share difficulties and together find strategies and new paths for an increasingly better city.

Understanding the challenge of reaching different profiles in such a large and multifaceted city, different strategies were created: training workshops; an online platform with different participation surveys and specific content for children and young people; face-to-face meetings with innovative dynamics; projects with the municipal education network from the children's point of view. All this was only possible thanks to key partnerships, such as UN-Habitat, C40 network, UFRJ, Municipal Secretariat of Education and MultiRio.

Launched in 2018, the [participa.rio platform](#) was an important tool for access and transparency of actions. Cariocas dived into the waves of participation, involving more than 2,500 contributions in the 04 stages open to the public.

The training workshops held with UN-Habitat in 2019 addressing Open Government themes involved more than 1300 municipal technicians and from partner institutions, representing an important driver of the participation process, since the technicians were trained and also contributed with proposals for the Plan. In a specific workshop for the municipal education network, more than a thousand employees participated at the same time, promoting a great synergy of objectives, strengthening the fundamental

## SOCIAL PARTICIPATION FOR THE CONSTRUCTION OF THE SUSTAINABLE DEVELOPMENT AND CLIMATE ACTION PLAN OF THE CITY OF RIO DE JANEIRO / Rio de Janeiro, Brazil



SPECIAL MENTION

partnership with education. During this workshop, a competition was launched to name the character created to be “the children’s friend”, seeking to disseminate information on sustainable development. This contest has boosted many school activities. The involvement of students affected their families, generating more than 5,000 votes on the Platform, electing Susteco as the name of the character.

The Secretariat reached the schools intertwined with the activities of dissemination of the SDGs. From then on, parents, staff, local representatives and students were together in understanding and valuing the sustainable development of the city.

Also in 2019, face-to-face meetings were held involving institutions, leaders, civil society, children, youth, adults and the elderly, allowing this plan to be democratically built with popular engagement. And as a final moment, there was the direct involvement of children in the proposition of actions for the city, from the D-Day - Affective Mapping, held on November 8.

The digital platform plays an important role in this process, since it is there that all the results achieved are made available and it will be through it that the cariocas will be able to follow the implementation of the Plan.



### JURY COMMENTS

“The Sustainable Development and Climate Action Plan is a process that builds on previous experience and aims to promote citizen commitment and ownership of environmental issues. It pays special attention to the inclusion of the children’s perspective, and takes advantage of the school structure to favour the territoriality of the process. Although online and face-to-face actions are combined, the digital platform has been key to broadening participation. It is worth noting that more than 35,000 people have participated so far. The project is presented in a clear and detailed manner”



## VIRTUAL NEIGHBORHOOD COUNCILS

### Rosario, Argentina

#### PROMOTING ENTITY

Municipalidad de Rosario

#### PERIOD

February 2020 / ongoing

#### TYPE OF EXPERIENCE

Workshop/meeting for diagnosis, monitoring, etc. / Council / Digital Participation / E-government/open government

#### THEMATIC AREA

Governance / Education / Transport / Urban management / Health / Security / Environment and/or urban agriculture / New social movements and associationism / Culture / Housing / Environment and/or urban agriculture / New social movements and associationism / Culture / Job creation / Decentralization / Local development / Training/learning / Economy and/or finances / Legal regulations / Social inclusion

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### ABSTRACT

In 1995, the city of Rosario began its decentralisation and modernisation process through the Municipal Modernisation and Decentralisation Programme. The main axes consisted in decentralisation (delimitation of the Districts and the implementation of the six Municipal District Centres -CMD-), citizen participation, transparency, quality and efficiency in services and the training of human resources. Within this framework, the Neighbourhood Councils were organized. Those councils are permanent spaces for meetings between the Municipality, neighbours, institutions and the private sector of the city. They meet according to different geographical or thematic criteria.

With the outbreak of the covid-19 pandemic, the Municipality of Rosario, through the Secretariat of Modernisation and Proximity, redesigned its public policy linked to citizen participation to continue guaranteeing links with neighbours even in times of distance and uncertainty. This was achieved by enabling and generating opportunities for meetings through the use of new technologies, adapting the mechanism according to the health situation, thus achieving the participation of sectors of the population that traditionally do not participate much. This was the innovative element of this experience.

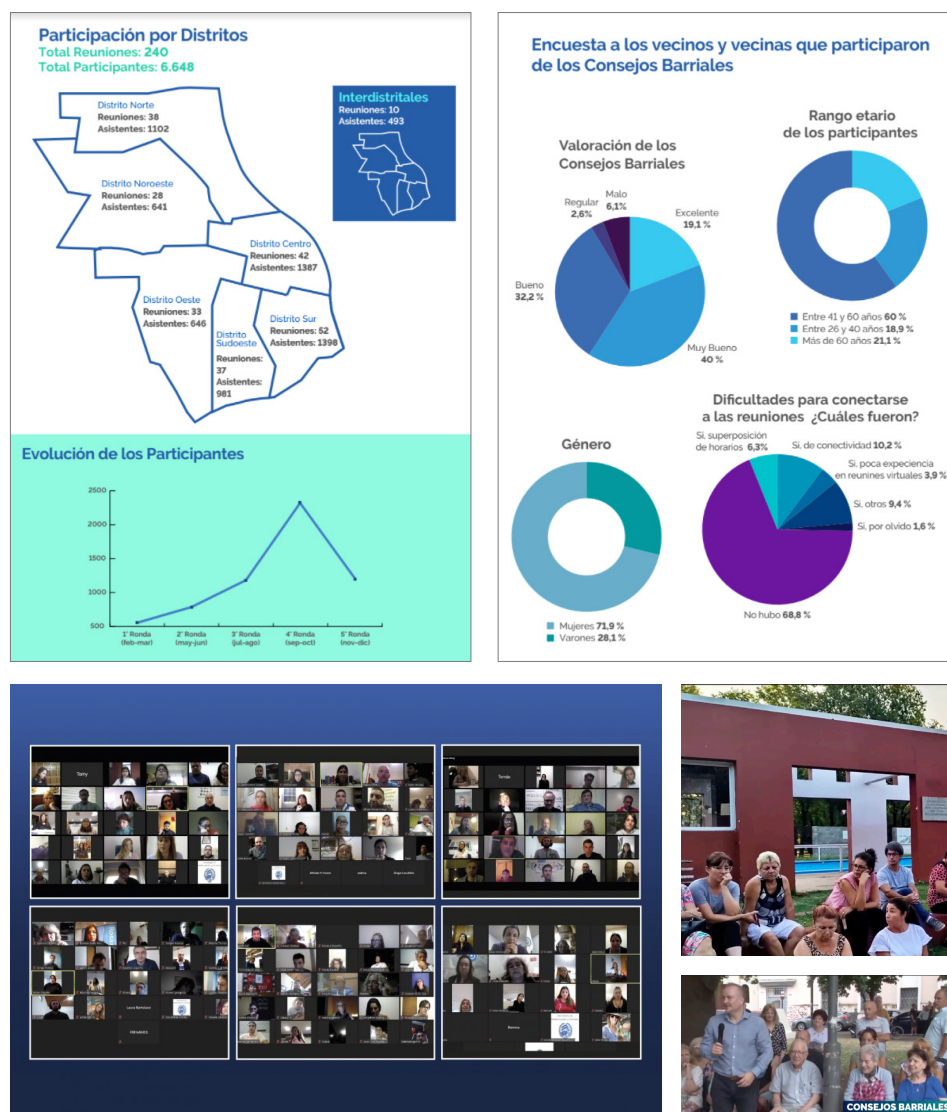
The virtual format offers advantages, such as not having to travel from one part of the city to another, being able to stay connected without having to neglect home or personal care issues, and the flexibility of the timetable as it takes place after the working day. Before starting in virtual format, an analysis was carried out with the outreach teams in each District to assess the real possibilities of connection in each territory. In the framework of the subsequent social and compulsory preventive distancing phase, meetings were held with the protocols in force, taking advantage of the facilities of the Municipal District Centres (CMD), health centres and neighbourhood centres to carry out hybrid formats. In addition, a monitoring and evaluation system was developed to record in minutes: the neighbourhood or sector covered by the council, the issues addressed, the main complaints, the age range, the number of participants and their data.

The promotion of effective participatory spaces in the framework of this global health emergency implies actively involving citizens in the debate on issues of public interest as never before, taking advantage

## VIRTUAL NEIGHBORHOOD COUNCILS

### Rosario, Argentina

of the collective intelligence that has emerged, as expressed in the various manifestations of solidarity and creativity that have arisen. The Virtual Neighbourhood Councils promote the strengthening of unorganised citizenship in a context of pandemic, achieving greater participation of traditionally non-participatory sectors of the population, making use of new technologies and also this proposal contributes to the implementation of the 2030 Agenda for Sustainable Development, especially to the achievement of SDG 16, locating the action in the need to promote citizen participation ensuring that decisions are inclusive, participatory and representative and that they respond to the needs of citizens.



### JURY COMMENTS

"The experience manages to adapt ICTs to promote unorganised citizen participation at the territorial level, taking into account the conditions in terms of the population's capacities and access to digital tools. It is transferable and feasible. A high degree of coordination with other political and technical actors is not observed, specifically during the holding of the Neighbourhood Councils."

## DECLARATION OF URBAN ETHICS OF SAKARYA

### Sakarya, Turkey

#### PROMOTING ENTITY

Sakarya Metropolitan Municipality

#### PERIOD

29/06/2020 - 18/06/2021

#### TYPE OF EXPERIENCE

Workshop/meeting for diagnosis, monitoring, etc. / Council / Citizen initiative

#### THEMATIC AREA

Governance / Urban management / Environment and/or urban agriculture / Culture / Social inclusion

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### ABSTRACT

The ethical declaration of the city was prepared by revealing the accountability of the city administrators to the public and deciding what the upper ethical values for common life in the city together with the citizens. In order to prepare the Sakarya Declaration of Urban Ethics, first planning was made and the process design was prepared. Common governance principles were determined in a participatory manner with all the actors in the city, by obtaining opinions from all segments of the society. A roadmap has been created for the sustainability of the higher norms to be included in the declaration of urban ethics and the sustainability of the studies on the subject and the necessary organizational structure. Within the scope of the project, five "Focused Meetings" were held with stakeholders in Sakarya. The meetings were held on digital platforms due to the Covid -19 outbreak.

In order to achieve the goals, workshops were held with academicians, NGOs, private sector representatives, council members and district mayors in the city. In the workshops, the upper norms to be included in the declaration of urban ethics were determined. In line with the opinions of the participants, it was decided what organizational structure should be established in order to ensure sustainability in the project. In order to inform the citizens within the scope of visibility and dissemination, the basic principles were explained with the words of the people who direct the world with their schools. 10S (In Turkish) cards were prepared. An "Ethics Committee" was established within the Sakarya City Council. Within the framework of the determined directive, the training program that complies with the 10 Basic Principles at a reasonable level was designed.

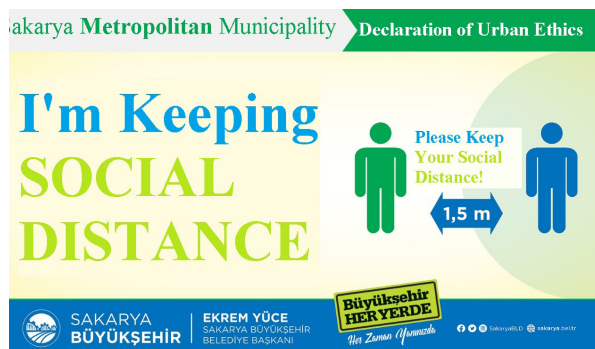
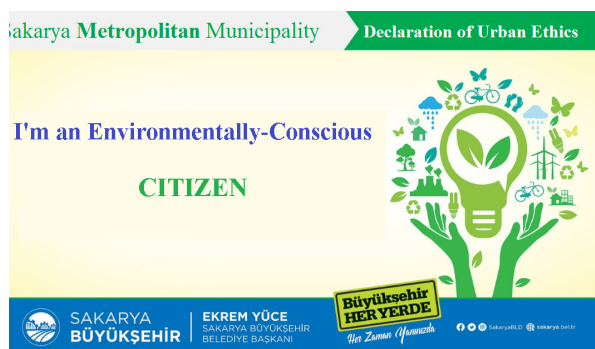
A cooperation call was made through billboards and social media to act jointly. With the decision of Sakarya Metropolitan Municipality Council, it was decided to give a "City Appreciation Plaque" to the person and group representatives who abided by the ethical rules and were nominated by the Ethics Committee.

Our process continues dynamically. Declaration of Urban Ethics of Sakarya" is the first study conducted for Sakarya, no examples were found in the world in the literature review. Our application is an innovative project that supports governance. The Declaration is a social consensus. Although ethical values are universal, each society has its own culture, customs, and local values. The actors of each society can come together and determine their symbiosis culture through social consensus. The road map determined in the project has been an important key point here.



## DECLARATION OF URBAN ETHICS OF SAKARYA

### Sakarya, Turkey



### JURY COMMENTS

"We can highlight some innovations and positive aspects such as the idea of a declaration of ethics, and the establishment of an ethics committee, which gives the experience a "plaque of appreciation". There is also a need to link local values embedded in the local culture with more universal values. We can also identify some limits, such as the digital process through five virtual meetings, the institutions, the lack of clarity in how this declaration is linked to concrete government actions and the implementation of these, in particular by citizens."

## PROMOTING CITIZENSHIP BEFORE AND DURING THE PANDEMIC COVID19

San Borja, Lima, Peru

### PROMOTING ENTITY

Junta Vecinal del Sector 6B del Distrito de San Borja

### PERIOD

2019 / ongoing

### TYPE OF EXPERIENCE

Citizen initiative / community engagement

### THEMATIC AREA

Culture / Social inclusion / Decentralization / Local development

### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities

### INFO

<http://www.munisanborja.gob.pe>

<https://www.facebook.com/JVSB6B/>

### ABSTRACT

The experience focuses on working on citizen values in our community through different actions, interventions, management and articulations carried out directly without the intervention of any level of government, fundamentally improving the quality of urban life and reducing inequality by promoting the activation and development of our public spaces in disuse before and during the pandemic, the improvement of existing spaces and the generation of new meeting and development spaces through community interventions. In short, doing things on a small scale and promoting public policies from the bottom up and not vice versa. These series of actions, interventions, management and articulations - both strategic and tactical, at almost no cost, participatory and based on civil society itself - seek, fundamentally, to generate processes that activate citizenship and have a direct impact on public policies and - why not - on private practices.

## PROMOTING CITIZENSHIP BEFORE AND DURING THE PANDEMIC COVID19

San Borja, Lima, Peru



La vida pública se construye en el espacio físico de la ciudad y le da valor



Se puede construir ciudadanía desde el espacio público

**Los nuevos anticuerpos de la pandemia, son la Resiliencia y otros valores ciudadanos**



### JURY COMMENTS

"The experience is relevant from the perspective of community self-management. However, it does not imply citizen participation in public affairs or decisions. It is transferable, it is feasible. It does not imply a high degree of multi-sectoral coordination, nor articulation with participatory mechanisms or processes"



## CO-CREATION AND CITIZEN PARTICIPATION “POMPEU LAB”

### Santa Coloma de Gramenet, Catalonia, Spain

#### PROMOTING ENTITY

Ajuntament de Santa Coloma de Gramenet

#### PERIOD

April 2018 (pilot test until August 2019) / Permanent service

#### TYPE OF EXPERIENCE

Urban planification / Workshop/meeting for diagnosis, monitoring, etc. / Council / Audience/forum  
 E-government/open government

#### THEMATIC AREA

Governance / Education / Training/learning / New social movements and associationism / Social inclusion / Urban management / Job creation / All thematic

#### SUSTAINABLE DEVELOPMENT GOALS

4 Quality education / 10 Reduced inequalities / 16 Peace, justice and strong institutions / 17 Partnerships for the goals

#### INFO

<https://www.gramenet.cat/sites/pompeulab/>

#### ABSTRACT

The Pompeu Lab is the “house of participation” of the city of Santa Coloma de Gramenet, a 120.000 inhabitants municipality in the Barcelona metropolitan area, aimed at innovation and social creativity. It is a meeting place for citizens, offering them the innovative and technological tools and resources necessary for debate, co-creation and the dissemination of new ideas about the city. The Pompeu Lab Centre is a laboratory of citizen ideas, driven by the proactive action of the citizens themselves. Each citizen has a valid contribution to make from his or her field, from his or her competencies and from his or her willingness to pool personal and collective talent for the benefit of all citizens.

For this reason, the centre was created with the aim of becoming a space for coexistence and sharing through innovation and using new techniques and technologies to empower citizens, promoting the values of teamwork, solidarity and the idiosyncrasy of Santa Coloma by fostering a sense of belonging and its positive values.

Up to now, work has been carried out on:

- The establishment of a community through spaces for co-creation and citizen reflection, the action of which has reverted to the common good of the city (example: diagnosis of the citizen brigades for the elimination of architectural barriers).
- The empowerment of citizens through new methodologies in the use of the word, the formulation of proposals and the exchange of experiences.
- The opening of participatory channels to the sectors that are furthest away from the day-to-day running of the city's policies.
- The socialisation with entities, foundations, institutes, etc. of the instruments of creation from the promotion of teamwork and the management of synergies.
- Contributing to the debate on the day-to-day issues of city life with the vocation of a collective search for solutions and improvements.
- Using social innovation techniques applied to the field of participation.

## CO-CREATION AND CITIZEN PARTICIPATION “POMPEU LAB”

Santa Coloma de Gramenet, Catalonia, Spain



**POMPEU Lab** espai de cocreació i participació ciutadana

**La creativitat ens Uneix**

**COMING SOON AL LAB 2019**  
*Thinking per crear la tapa de Santako - Making sobre realitat augmentada - Taller de por i de cinema de terror - Projecte APA, audiovisuals al teu a*  
*Nous Escape Room - Co-creant oportunitats amb Grameimpuls - i moltes altres sorpreses al Pompeu Lab 2019*



**PROGRAMACIÓ TRIMESTRAL DEL POMPEU LAB**  
 SETEMBRE A DESEMBRE DEL 2018

**POMPEU Lab**  
 La creativitat ens Uneix

DIJOUS, 4 D'OCTUBRE, 17H30

### TALLER PER A LES AMPAS: EINES INTERCULTURALS PER FOMENTAR LA PARTICIPACIÓ

En col·laboració amb la Direcció d'Educació de l'Ajuntament de Santa Coloma - Espai Filis, el Pompeu Lab us convida a una formació adreçada a les associacions de mares i pares que vulguin, entre d'altres, promoure la participació de famílies d'origen cultural divers, o dinamitzar la participació de les famílies per tal de consensuar eines i models de participació i crear aquests espais amb tota la comunitat de famílies. Dinamització a càrrec del Col·lectiu i+.

Les AMPAs que vulguin participar en aquestes formacions interactives poden contactar el Lab o directament la Direcció d'Educació de l'Ajuntament.



## ATR PARTICIPATORY PROJECTS

### Provincia de Santa Fe, Argentina

#### PROMOTING ENTITY

Secretaria de Estado Igualdad y Género, Provincia de Santa Fe

#### PERIOD

October 2020 / 2021

#### TYPE OF EXPERIENCE

Programme for the financing of youth projects in the Province of Santa Fe

#### THEMATIC AREA

Gouvernance / Education / Training / Learning

#### SUSTAINABLE DEVELOPMENT GOALS

4 Quality education / 10 Reduced inequalities / 16 Peace, justice and strong institutions / 17 Partnerships for the goals

#### INFO

<https://www.santafe.gov.ar>

#### ABSTRACT

ATR Participative Projects (For More Autonomy, Territoriality and Youth Networks) was created to promote the initiatives of the young people of Santa Fe through the financing of projects that aim to have a positive impact on the youth of Santa Fe in their communities. The objectives of the programme are, in general, to empower young people as active protagonists in their communities in order to guarantee the transversality and territorial coordination of specific policies, as a tool to increase the approximation to the needs and challenges of the young population of each geographical area of Santa Fe. At the same time, ATR Santa Fe seeks to enhance their participation in social transformation and in the conduct of public affairs, to promote their creative and entrepreneurial capacities, both in urban and rural areas, in order to foster rootedness and human development. The re-evaluation of youth allows us to recognise the multiplicity of processes (economic, social, political, cultural and geographical) that affect young people in social and territorial spaces. Thus, their active participation provides an opportunity for development and social growth.

This is what the first line of work related to the promotion of rights of the programme deals with. On the other hand, the impact of the technological revolution requires reinforcing their skills for a better insertion in the productive system and in the labour market. In this sense, the remaining lines of action proposed in this programme aim to strengthen the tools of young people in the field of their autonomy, in their links with the territory and in the construction of networks of youth organisation and socialisation. We monitor the implementation and execution of the projects, accompanying the groups, continuing to communicate, holding virtual and face-to-face meetings according to the possibilities of the context marked by the pandemic.

The participatory projects that were chosen after the selection process, were financed with amounts of up to 50,000 Argentine Pesos according to the budgets presented in the application form. Once the corresponding payments have been made, the groups are asked to participate in follow-up meetings and exchange of experiences, where we address issues corresponding to the relevant thematic areas in order to deepen the development of the projects, generating instances of debate that allow for the improvement of the implementation of the projects, strengthening the fluid dialogue between the State and the community. ATR Participative Projects was proposed from the outset to be a programme that promotes the active



## ATR PARTICIPATORY PROJECTS

### Provincia de Sante Fe, Argentina

development of young people in society and revalue the actions and proposals that are strongly led by this sector, also by thinking, discussing and elaborating necessary and strategic dynamics that are adapted to the current times, generating above all positive transformations in their territories.



**+ de 1000 proyectos**

**+ de 5000 jóvenes  
de toda la provincia**

**atr**  
juventudes

## YOUNG MAYOR

### Santa Maria da Feira, Portugal

#### PROMOTING ENTITY

Município de Santa Maria da Feira

#### PERIOD

2014 / ongoing

#### TYPE OF EXPERIENCE

Participatory budgeting / participatory democracy

#### THEMATIC AREA

Governance / Education / Local development / Training/learning / Social inclusion

#### SUSTAINABLE DEVELOPMENT GOALS

4 Quality education / 11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### INFO

<https://cm-feira.pt/jovem-autarca>

#### ABSTRACT

The Young Mayor is a project for young people aged 11-17.

The main objective is to promote active citizenship behaviours, seeking to enhance the participation of young people on the basis of a Structured Dialogue (SD) between peers and the different agents with responsibilities in the youth field. The objective of this project is for young people to act as spokespersons for their peers and to be co-responsible for the management of a budget allocated to them, seeking to materialise the projects they have idealised, in a logic of dialogue and sustainability. The Young Mayor aims to train young people in communication techniques, interpersonal relations, decision-making, negotiation and leadership. The project is implemented in a context of non-formal education, understood by the project as a social learning process, through activities that take place outside the formal education system.





## YOUNG MAYOR Santa Maria da Feira, Portugal





## OUTSIDE THE BOX

### Torres Vedras, Portugal

#### PROMOTING ENTITY

Município de Torres Vedras

#### PERIOD

November 2019 / March 2020

#### TYPE OF EXPERIENCE

Participatory project

#### THEMATIC AREA

Gouvernance / Education / Decentralisation / Training/learning

#### SUSTAINABLE DEVELOPMENT GOALS

4 Quality education / 11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### INFO

<http://www.cm-tvedras.pt/educacao/eventos-e-projetos/fora-da-caixa/>

#### ABSTRACT

Fora da Caixa is a participative project that aims to tour education and teaching establishments in a creative way, leading children to reflect on their school, their parish and the municipality. The project is designed so that children are not just protagonists, but builders of the whole process. This initiative allows the participants to initiate themselves in the democratic process, debating ideas, understanding what the common interests and objectives are. In the first phase, the municipality's technicians (from the areas of education and communication) go to the school with the "Box", a symbolic object that allows a playful component to be given to the participative process, which makes a connection to the imaginary of playing and uninhibited children from participating in it. After the moment of adaptation to the scenario and exploration of the object, the technicians play the role of facilitators: contextualising the objectives and ensuring that a space is built for the participants to verbalise their ideas, their reasons and their conclusions about their vision of the school, parish and city. The debate is centred on the concept of school and community in which the participating children reflect on what could be improved and what decisions they would take to ensure this. The outcome of this activity is recorded on video. In a second step, the class teachers join the process, helping the pupils to draw up a 'manifesto', based on the previous conversation. This document is presented by the Year 4 pupils to the Municipal Executive. The third phase takes place during the public meeting of the Municipal Executive, which is held on an itinerant basis in each of the participating schools' parishes. At the start of the Town Hall meeting, the Mayor welcomes the students and presents the video (the result of the first phase of the project). Then, the floor is given to a student representing the class, who reads the manifesto to the Executive. Finally, the President takes the floor, giving his opinion about the children's work, never forgetting to inform them that they will have the municipality respond to their manifesto. This meeting is broadcasted online, and the remaining pupils who participated watch it live in class. The fourth and last phase is the implementation of the suggestions/requests that were exposed by the students.

The participation of an underrepresented public is the core of Fora da Caixa, this project proves the viability and importance of involving young people in the decision-making process. The representativeness and opinions of these citizen groups should be taken into account due to their relevance, and it is up to the political decision-makers to know how to interpret their language and wishes. The whole project was designed so that children feel involved and feel that they are the main actors in the process. Starting with the scenario - the Box - which creates an informal environment, promotes the deconstruction of the process of

## OUTSIDE THE BOX

### Torres Vedras, Portugal

discussion of ideas, and ending with the act of participating in a meeting of the Municipal Executive, one of the decision-making bodies of the territory. Another important part is the response received, through the satisfaction of their requests, providing a positive reinforcement of the process in which they participated.

Fora da Caixa will continue to promote participation in the municipality of Torres Vedras and may be transferred to other territories. The continuity of the project will bear fruit in the long term, creating a more participative community.



## “I TEBE SE PITA!” “YOUR VOICE MATTERS TOO!”, PARTICIPATORY BUDGETING PROGRAMME

### Trogir, Croatia

PROMOTING ENTITY  
City of Trogir

PERIOD  
From 2018 with an annual edition

TYPE OF EXPERIENCE  
Participatory budgeting

THEMATIC AREA  
Gouvernance / Local development

SUSTAINABLE DEVELOPMENT GOALS  
11 Sustainable cities and communities / 16 Peace, justice and strong institutions

INFO  
<https://trogir.hr/i-tebe-se-pita/>

#### ABSTRACT

The main goal of the project is to improve the decision-making process involving citizens, strengthening the partnership between local government and citizens as well as building trust between two sides. Also, through participatory budgeting practices we educate citizens about procedures and governance of investments in the community. The participatory budgeting programme “I tebe se пита!” is the first such programme in this Croatian region and it's been very successful from the beginning. 1000 of Trogir's citizens engaged in this programme with more than 700 proposals and 78 selected projects in their local communities and neighbourhoods. The technical aspect of the programme was challenging in the time of pandemic, but we still managed to achieve the interest of our citizens and improve the application and voting processes to keep the project going. Our citizens are more and more interested about the project, patiently waiting for the next period of application and proposal call, as well as realization of the elected proposals which are improving their streets, neighbourhoods and communities.





## YOUTH PARTICIPATORY BUDGETING OF VALONGO (YPB)

### Valongo, Portugal

#### PROMOTING ENTITY

Câmara Municipal de Valongo

#### PERIOD

2014 / up to present

#### TYPE OF EXPERIENCE

Participatory budgeting

#### THEMATIC AREA

Governance / Education / Culture / Training/learning / Social inclusion / Youth entrepreneurship

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities / 16 Peace, justice and strong institutions

#### INFO

<https://opjv.cm-valongo.pt>

#### ABSTRACT

As part of the “More enlightened community, more participatory community” project, the Valongo Youth Participatory Budgeting (YPB) is a participatory tool that allows children and young people to think about their community and defend their proposals for its improvement.

It has an inclusive format, including citizens between the ages of 6 and 35, and the whole community which indirectly participates in it. The senior population is especially privileged by this practice as the projects in the generations category are compulsorily dedicated to them. There are two other categories, one school and one out-of-school, so young people can give their opinion on any area they consider important to develop.

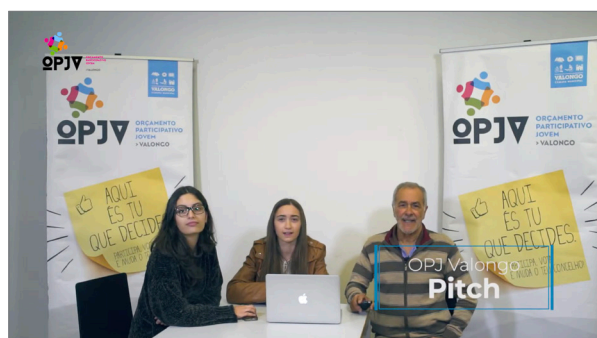
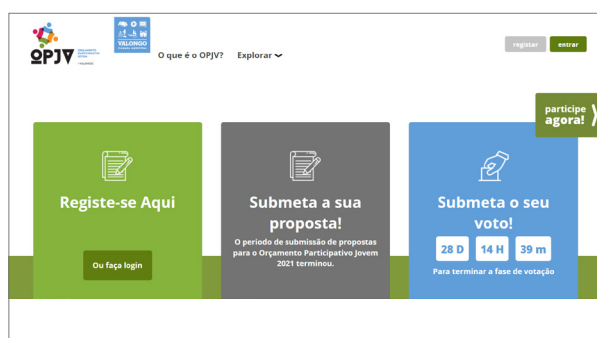
This project seeks to stimulate the involvement of young people in a more constructive and participatory way in the community through the creation of a dynamic and critical thought about the territory of Valongo, promoting active participation and democratic values. The project also seeks to bring generations together, in a constant dialogue, in a daily learning process, constituting a very powerful tool for directly listening to the population, for teaching democratic processes and healthy coexistence between communities.

In Valongo, the YPB has already 8 editions practically concluded, a 100% rate of achievement of winning projects and a very high degree of satisfaction on the part of the public. So far we have already invested 570,000 euros directly and more than two million euros indirectly, carrying out ideas that were worthy and important but were not winners and/or expanding winning projects. Regarding indirect results, Valongo City Council recorded 1.5 M€ of investment. Projects were replicated at the level of school infrastructures, placement of interactive panels and computer equipment, rooms of the future and playgrounds. In the community, graffiti projects and outdoor gyms adapted to all ages were replicated. It has also been a tool to promote the reduction of economic and social differences in the municipality.

The YPB is equal to the other PBs in genesis, but, in Valongo, it played a structuring role and allowed other participative processes to emerge here, making this municipality an example at national and international level. In the network of participative municipalities, we have been presidents for two consecutive mandates.

## YOUTH PARTICIPATORY BUDGETING OF VALONGO (YPB) Valongo, Portugal

The YPB concretely promotes behaviours and habits of participation from an early age and also invests in training the public to participate, by offering actions that promote reflection and contribute to the knowledge of the functioning of the sovereign bodies and democracy. We intend to trigger a feeling of empowerment in citizens for continuous action, so that each individual can find their way and purpose in their community. Investing in these processes of public participation is synonymous with investing in the community, perpetuating action not only locally, but nationally, and internationally. Above all, throughout the process, we want young people to be participative, promote civic participation and stimulate feelings of belonging, ensuring responsiveness, inclusive, participative and representative decision making at all levels.



## PARTICIPATORY PLANNING FOR REVITALIZATION OF THE VARAŽDIN SCHOOL OF MUSIC - “3 DAYS FOR A 100 YEARS OF FUTURE” Varaždin, Croatia

PROMOTING ENTITY  
Varaždin County

PERIOD  
September 11th, 2020 / September 13th, 2020

TYPE OF EXPERIENCE  
Urban planning / Workshop/meeting for diagnosis, monitoring, etc / Citizen initiative / Participatory planning in field of architecture and urbanism

THEMATIC AREA  
Education / Urban management / Culture / Training/learning / Legal regulations / Social inclusion

SUSTAINABLE DEVELOPMENT GOALS  
4 Quality education / 11 Sustainable cities and communities

INFO  
<https://vimeo.com/540981750/a669ac9f80>

### ABSTRACT

Throughout the project the following activities took place: a series of workshops with school users, citizens and architects; surveys and discussions; urbanistic, architectural, heritage conservation and pedagogical analysis.

Main participatory activity was a 3-day workshop called ‘3 days for a 100 years of future’, in Varaždin from 11 to 13 September 2020, in the School of Music Varaždin.

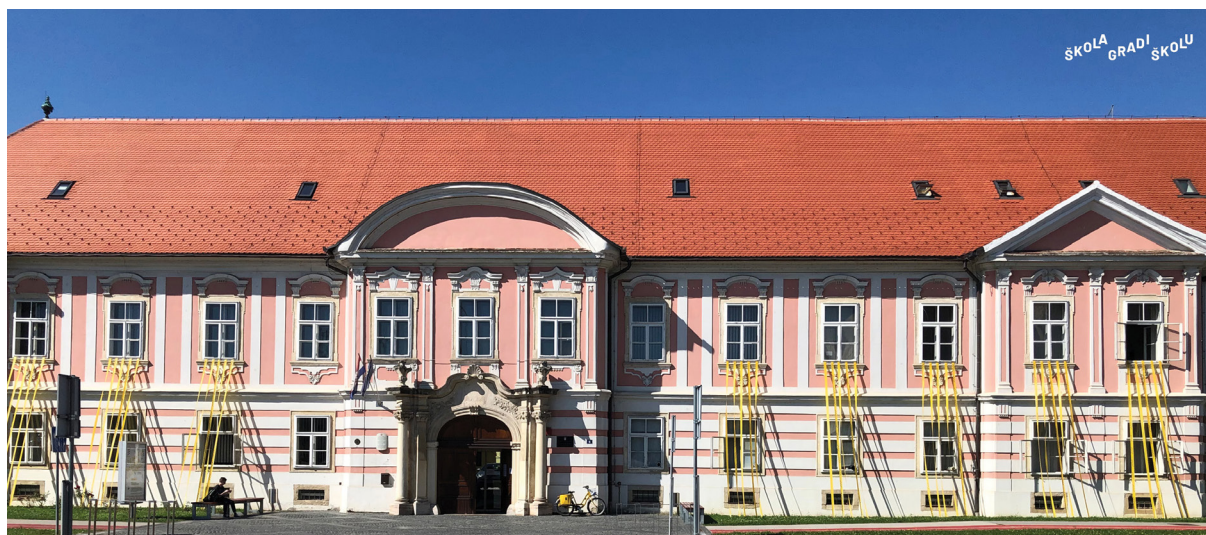
More than 350 people were involved in the process that started in May 2020, more than 1400 needs, wishes and ideas were collected and analysed. Also, spatial programming with users also took place in a 3-day workshop with a goal to understand a school as a living organism and to implement the needs and wishes in the new school. By doing that, the new school will be specifically designed/tailor-made for the current and future users.

Based on this vision and above described processes, an architectural competition task is being finalized right now, which is the main content for european wide urbanistic-architectural competition. Goal is to ensure the greatest possible solution for all users - intern and extern, and the sustainability and resilience of the future musical campus.

In short, we implemented many standards of quality, and by doing all of these steps, the specific context of the city of Varaždin was analysed and implemented in the new concept of Music campus in the heart of our city.



## PARTICIPATORY PLANNING FOR REVITALIZATION OF THE VARAŽDIN SCHOOL OF MUSIC - “3 DAYS FOR A 100 YEARS OF FUTURE“ Varaždin, Croatia



### JURY COMMENTS

The experience incorporates innovative approaches to urban planning : sustainability, participation, social impact, prosperity. It is transferable and feasible. Given that it focuses on a specific project in school, it does not imply a high degree of coordination or co-responsibility of organised citizens. It is recommended to incorporate indicators and qualitative tools for evaluation and public accountability of the process.

## IMPLEMENTATION OF WEBGIS SYSTEM FOR CITIZENS

### Velika Gorica, Croatia

#### PROMOTING ENTITY

City of Velika Gorica

#### PERIOD

July 2019 / still in progress

#### TYPE OF EXPERIENCE

Urban planning

#### THEMATIC AREA

Local development

#### SUSTAINABLE DEVELOPMENT GOALS

11 Sustainable cities and communities

#### INFO

<https://www.bib.irb.hr/913807>

#### ABSTRACT

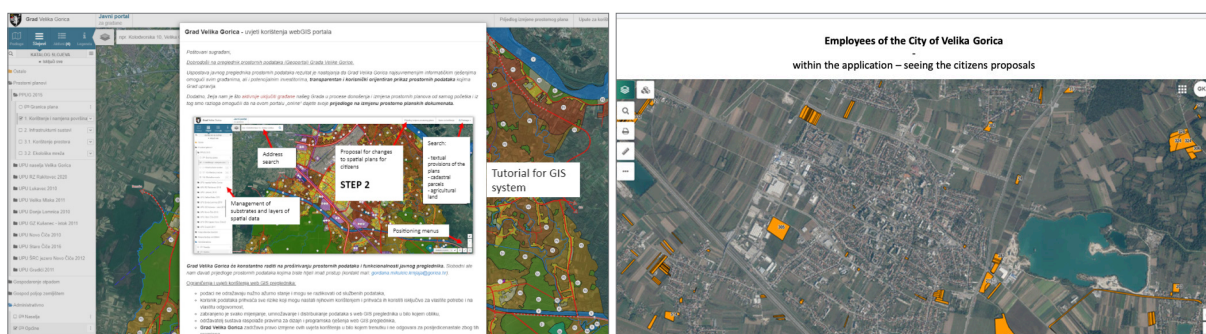
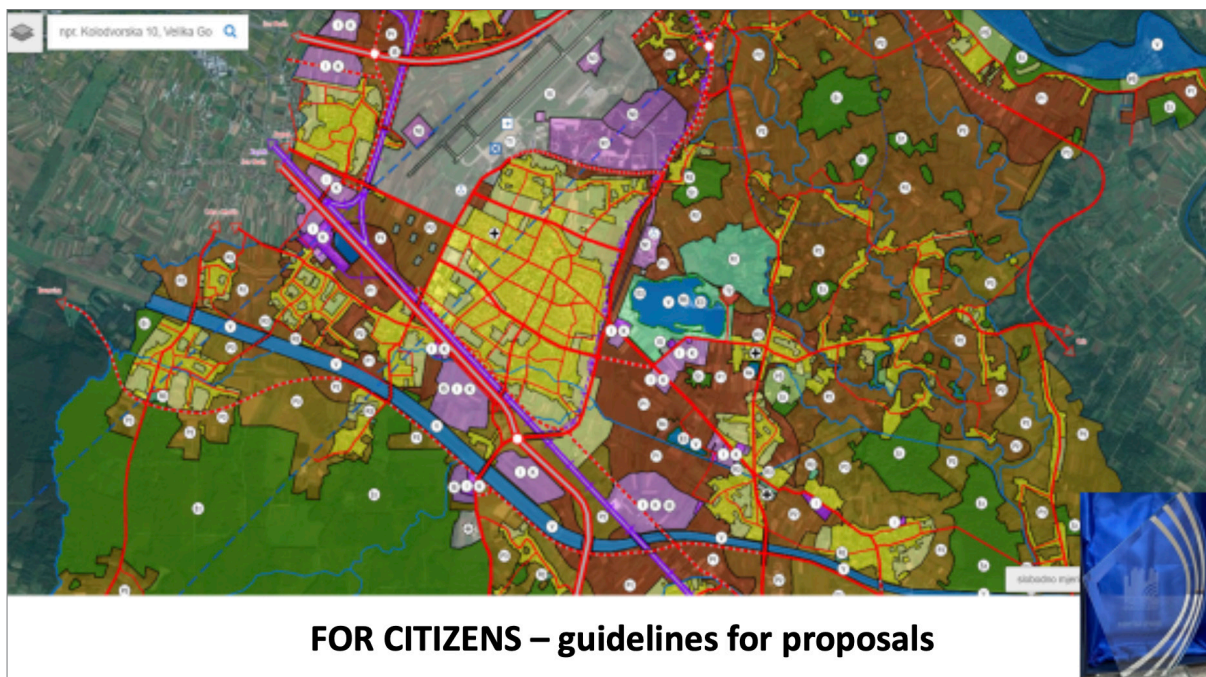
The new solution (application) has been in use since 2019 and it has reduced citizen arrivals in the City Department for Urbanism and environmental protection, reduced spending paper, increased communication online, increased the number of suggestions from the citizens, has increased citizen participation in making important decisions for the development of the city, but also increased the quality of life of all stakeholders involved in the process. The application is actively used and so far, has not required technological improvements, additional financial expenses and has not had any problems within the GIS system itself. We receive positive comments from citizens for ease of use application, as well as from experts who receive more (quality) suggestions than before using innovative solutions.

The mentioned GIS system is regularly supplemented with new spatial plans and other official documentation, all in order to provide a better inGISht to all stakeholders and which will all ultimately culminate in online participation in a public hearing.

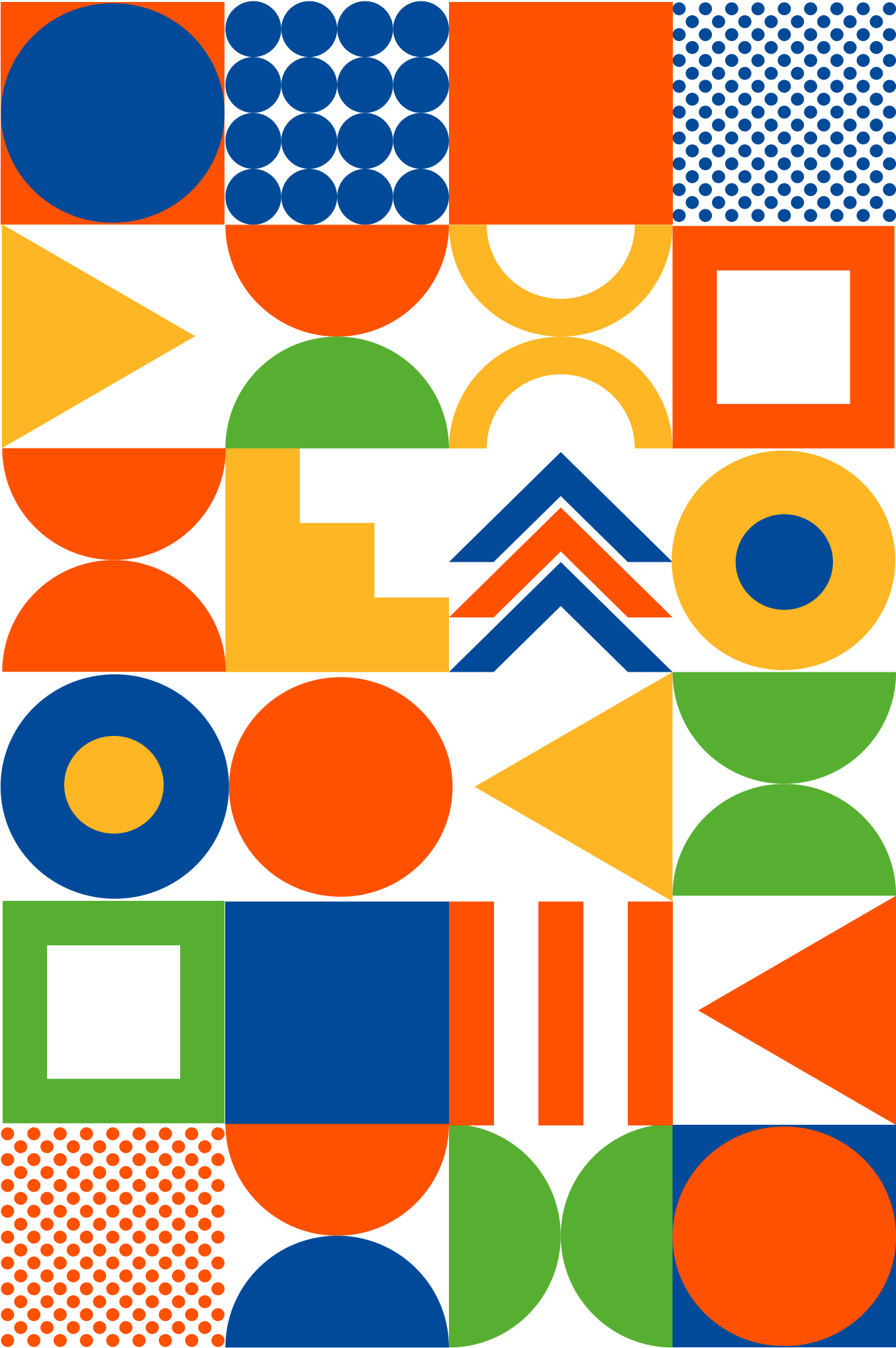
By further upgrading the GIS system, the City of Velika Gorica wants to confirm and continue with an innovative and effective approach to managing regular activities of the City, city property and city projects, but this time with emphasis on additional involvement of citizens in spatial planning. Finally, we can say that we expect an increase in the productivity of City employees due to the reduction in the number of citizens who come to the city administration for information that is now publicly available on the City's website, and thus eliminate the possibility of potential costs of hiring additional staff.



## IMPLEMENTATION OF WEBGIS SYSTEM FOR CITIZENS Velika Gorica, Croatia







# 2021 INTERNATIONAL OBSERVATORY ON PARTICIPATORY DEMOCRACY



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